

Ryan Walker

Thornton, CO

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720-999-7162

Authorized to work in the US for any employer

Work Experience

Order Puller

American Furniture Warehouse - Thornton, CO

March 2019 to July 2019

- Pull and put away merchandise in a safe and efficient matter
- Operate a Stock Picker, Reach Truck, Sit Down Forklift
- Transport merchandise for customers and other departments

Help Desk Technician

Rangeview Library District - Thornton, CO

February 2016 to August 2018

- Troubleshooted, analyzed and solved Windows and Mac-based computer issues using a variety of systems management tools and techniques
- Performed workstation maintenance, installation, configuration and troubleshooting of software and imaging tools
- Solved problems and find the best way to meet Staff's IT needs quickly and efficiently
- Participated in the creation of department workstation standards, maintenance procedures and operations procedures
- Trained users on standard software and operations

Packaging Technician

Southern Tier Brewing Company - Lakewood, NY

January 2013 to December 2014

- Stacked cases onto pallets
- Operated various bottle line and warehouse machinery
- Followed product quality control procedures
- Swept and cleaned warehouse

Computer Lab and Circulation Assistant

James Prendergast Library - Jamestown, NY

November 2010 to March 2013

- Circulated and renewed patron materials
- Sorted and shelved books according to the Dewey Decimal System
- Operated and assisted patrons with library and office equipment
- Logged and maintained daily usage statistics
- Updated computer software

Education

Associate in Information Technology and Business Administration

Jamestown Business College - Jamestown, NY

September 2009 to February 2011

Skills

Microsoft Office (8 years), Help Desk, Tech Support, Desktop Support, Service Desk, Comptia, Helpdesk Support

Certifications/Licenses

CompTIA A+

July 2017 to July 2020