



RYAN PELTIER

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Summary

Well versed in lots of areas and industries. Old school work ethic. I believe it's self-awareness and cognitive personal skills that drive us all in our business environments and employee /employer atmospheres. I can offer individual skill sets to a certain job or be responsible for larger big picture management leadership or other areas. Customer service sales, leadership management driver positions, remote or hybrid employment are just a few of the areas that interest me for employment. Some personality traits like willingness, emotional capabilities and adaptability are just some of the skills that make me who I am today. I look forward to meeting you

Skills

- Operations Oversight
- Customer Service Management
- Team Leadership
- Business Leadership

Experience

Fish Window Cleaning | Burnsville , MN
Small Business Franchise Owner
01/2010 - Current

- Supervised company social media and marketing efforts to expand brand awareness and attract new customers.
- Supervised employees and provided onsite training and continuing education to staff.
- Designed detailed business plans to outline finances, goals and operations of company.
- Managed daily operations, client relations and IT.
- Generated reports detailing project information and predictions.
- Exercised organizational leadership practices and communicated business vision to achieve sales goals.
- Recruited and hired individuals demonstrating passion, dedication and added value to team.
- Trained over 250 employees on business principles, best practices, protocol and system usage.

Self-employed | MN
Auto Sales and Service
06/1992 - Current

Part-time passion. Automotive industry experience on all levels. Buying and selling repairing facilitating delivering transporting servicing. Currently holding dealer's license with the state of Minnesota

Valvoline instant oil change | Woodbury , MN
Store Manager
02/2004 - 06/2010

I started as a customer service representative and worked my way up to a store manager. Specializing and opening new stores and staffing locations. I opened up new stores in Lakeville, Burnsville Woodbury and also revived multiple other locations in both profit and customer service.

- Processed daily paperwork, balanced register drawers, produced staffing schedules and prepared deposits.
- Trained and mentored associates to teach daily tasks and procedures.
- Managed inventory tracking and physical inventory counts to minimize loss.
- Exceeded team goals and resolved issues by sharing and implementing

