

# Ryan King

Plymouth, MN

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Obtain a position as a team-player in a people-oriented organization where I can maximize my customer-service experience in a challenging environment to achieve the corporate goals.

## WORK EXPERIENCE

### **Crew Member**

P.S.S.I - Saint Michael, MN

Responsibilities

Clean factory machines and rid of all bacteria

Accomplishments

Making sure that I do a thorough cleaning by following the company guidelines and following the instructions of my supervisor.

Skills Used

Paying attention to detail, Safety for me and my coworkers, and general maintenance of the work place

### **Crew Member**

Chipotle - Plymouth, MN - June 2012 to January 2013

Completing hot and cold food preparation assignment accurately, neatly, and in a timely fashion

- Following recipes accurately and maintaining food preparation processes such as marinating, seasoning, and grilling meats; chopping herbs; dicing, cutting, and slicing vegetables
- Maintaining proper food handling, safety, and sanitation standards while preparing food

### **Crew Member**

Packing and Sanitation Service - Saint Michael, MN - May 2011 to December 2012

Maintain warehouse interior by cleaning equipment and production areas while complying with SOP's and GMP's

- Documenting cleaning actions and noting areas that may require additional monitoring and/or care
- Keep cleaning equipment operational by following manufacturer's operating care and guidelines

### **Supervisor**

Certified Readers Inc - South Saint Paul, MN - May 2011 to December 2012

Manage a team of call center agents.

- Be available to affect the entirety of the team's operations
- Take calls that your agents can't handle and be available when an agent appears to need assistance
- Monitor queue and track inbound calls. Keep agents aware of inbound calls, calls waiting, abandonment rate, etc

**Detailer**

Downtown Car wash - Saint Paul, MN - August 2010 to September 2011

Overall preparation of our vehicles for customer pick-up

- Cleaning, protecting, and preserving car interiors and exteriors
- Maintaining dealership quality standards

**CERTIFICATIONS****Pre apprenticeship in carpentry from Summit Academy**

Specialized in framing, blueprint reading, weatherization, and working with power tools

**ADDITIONAL INFORMATION****Skills**

- Adept to all aspects of customer service
- highly organized, able to multi-task effectively
- Hardworking, detail oriented, dependable