

Ryan Johns

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Capable, able and willing to work without question. I am wanting a needing a fulltime job to stay at indefinitely. Please consider me as an employee for your business,

Thank You,

Ryan Johns

Willing to relocate: Anywhere

Authorized to work in the US for any employer

Work Experience

Warehouse Worker

The Natural Dog Company - Loveland, CO

November 2022 to Present

My job titles were as follows: Production Area (Packing products), Item fulfillment (Packing boxes with product), Customer Service and Shipping Manager (Shipping the product.) I had to be flexible and communicate with excellence.

- Trained 4 new hires
- Took orders and packed items for customer deliveries
- Staged shipments
- Ensured that all merchandise counts were in order
- Used dolly

Customer Service Representative and Accounts Renewal

HACH (Through prime source staffing) - Loveland, CO

September 2021 to November 2022

This position was offered to me through Prime Source Staffing and was a one month contract position. My role was to contact expired accounts on an excel list that was given to me. There was telephone, email and video calling as ways I communicated with many heads of companies. The job also required focus and an ability to do repetitious work. Multi-tasking was a must have talent in this role as well. The significant accomplishments to me was learning multiple computer programs and operating systems in a few days.

Salesman

TEAM CHEVROLET - Scottsbluff, NE

September 2020 to January 2021

I provided excellent customer service to every person who entered the showroom. Using excellent communication skills I related to every customer. I kept meticulous notes on my laptop on transactions and customer files.

Salesman

Christenson Cleaning and Restoration - Hastings, NE
February 2019 to August 2020

I began work at Christenson Cleaning as a Carpet Cleaning technician. After a few months of quick learning I was made lead tech of one of the company Van's. I showed my desire to excel so the owner sent me to a carpet cleaning class and water loss class in Omaha. I passed both exams and received raises for both classes. A few more months later I was asked to be in marketing and sales. My skills with customers had given the company and myself many 5 star reviews. I began in sales but was willing to help in every other position I knew in the company, including janitorial.

Personal Advocate

Cirrus House - Scottsbluff, NE
April 2018 to October 2018

I was a support at the Cirrus House and the community to individuals struggling with mental illness. As head of marketing I was also responsible for keeping social media and the company website to keep events current. I also created flyers and brochures for company events.

Merchandising

PepsiCo - Scottsbluff, NE
September 2017 to April 2018

I provided excellent customer service when interacting with department store managers. I utilize creativity and excellent organizational skills when setting up products for display. I also manage time well to get all projects done in a business day.

Plasma Processor

Talecris Plasma Resources - Lakewood, CO
March 2014 to March 2017

Worked in shipping and receiving and in the lab processing bottles and samples. Using state of the art equipment including a centrifuge. Also responsible for paying clients after donations providing excellent customer service.

Clinical Case Manager

Mental Health Center of Denver - Denver, CO
August 2008 to May 2013

Worked with chronically mentally ill and homeless clients to create a better life for them. Made treatment plans and worked with the clients families. Helped clients find resources to better their quality of life.

Education

Bachelor's in Human Services

Midland University - Fremont, NE
September 1995 to May 1999

General Studies in High School Diploma

Gering High School - Gering, NE
August 1991 to May 1995

Skills

- Lab work, shipping and receiving work. Manual labor, customer relations. (10+ years)
- Budgeting, creating treatment plans, customer Support (5 years)
- Case Management
- Supervising Experience
- Merchandising
- Case Management
- Restoration
- Mold Remediation
- Sales
- Restoration Industry Experience
- Water Damage Restoration
- Fire Restoration
- Customer service
- Microsoft Excel
- Microsoft Word
- Shipping & receiving
- Order fulfillment

Certifications and Licenses

driver's license

May 2018 to September 2023

Assessments

Verbal communication — Familiar

May 2021

Speaking clearly, correctly, and concisely

Full results: [Familiar](#)

Patient-focused care — Proficient

May 2021

Addressing concerns and using sensitivity when responding to needs and feelings of patients

Full results: [Proficient](#)

Customer focus & orientation — Highly Proficient

May 2021

Responding to customer situations with sensitivity

Full results: [Highly Proficient](#)

Customer service — Completed

July 2021

Identifying and resolving common customer issues

Full results: [Completed](#)

Work style: Reliability — Highly Proficient

May 2021

Tendency to be reliable, dependable, and act with integrity at work

Full results: [Highly Proficient](#)

Work motivation — Proficient

June 2021

Level of motivation and discipline applied toward work

Full results: [Proficient](#)

Sales skills — Highly Proficient

April 2021

Influencing and negotiating with customers

Full results: [Highly Proficient](#)

Advanced attention to detail — Completed

July 2021

Identifying differences in materials, following instructions, and detecting details among distracting information

Full results: [Completed](#)

Basic maintenance and repair — Proficient

April 2021

Performing basic repairs and maintenance for apartment complexes, office buildings, and other facilities

Full results: [Proficient](#)

Retail customer service — Highly Proficient

May 2021

Comprehending and responding to retail customer needs

Full results: [Highly Proficient](#)

Mechanical knowledge — Familiar

April 2021

Understanding and applying mechanical concepts and processes

Full results: [Familiar](#)

Sales fit — Familiar

July 2021

Measures the traits that are important for success in sales positions

Full results: [Familiar](#)

Work style: Conscientiousness — Proficient

August 2021

Tendency to be well-organized, rule-abiding, and hard-working

Full results: [Proficient](#)

Management & leadership skills: Impact & influence — Completed

July 2021

Choosing the most effective strategy to inspire and influence others to meet business objectives

Full results: [Completed](#)

Social media — Completed

August 2021

Knowledge of popular social media platforms, features, and functions

Full results: [Completed](#)

Electronic health records: Best practices — Proficient

May 2021

Knowledge of EHR data, associated privacy regulations, and best practices for EHR use

Full results: [Proficient](#)

Marketing — Familiar

August 2021

Understanding a target audience and how to best communicate with them

Full results: [Familiar](#)

Construction safety — Proficient

August 2020

Using safe practices while on a construction site

Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

Additional Information

I engage in hard tasks with professionalism and determination. I never shy from manual labor or difficult situations. I am excellent in working with all people no matter their personality.