

RYAN HAGGINS

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EDUCATION

M.B.A in Business

Southeastern Oklahoma State University, 2022

Bachelor of Science in Oil and Gas Engineering

University of Calgary, 2004

CERTIFICATIONS

Lean Six Sigma Black Belt

Six Sigma Global Institute, 2020

TapRoot® Incident Investigation and Root Cause Analysis, 2019

Petrochemical Quality Professional Certification, 2012

ISO and API Standards; Integrated Management Systems; Certified IMS Auditor; Certified Quality Engineer; Risk Management; Flawless Execution; LEAN Practitioner; OEPS Deployment, Implementation, and Sustainment

SKILLS

Microsoft Office, Office 365, SharePoint, Windchill, Kahuna, JDE, Oracle, Power BI, statical analysis, engineering, talent development, training, problem-solving, marketing, 5S, project management, communication

FUN FACT

I am an IRONMAN.

REFERENCES

See attached page

SUMMARY

Proactive professional with 18 years of experience in engineering and quality management. I take pride in being reliable, am highly motivated to do what is right, and have problem-solving skills to help ensure standards meet expectations and legal compliance.

PROFESSIONAL EXPERIENCE

Nortek Air Solutions, Okarche OK | September 2021 – Current **QUALITY MANAGER**

- Manage a team of technicians and inspectors to certify adherence to product requirements.
- Increased First Yield Pass by over eight percent while increasing capacity by 17 percent.
- Develop and implement quality management systems to ensure ISO 9001 compliance.
- Lead new-hire training and provide leadership in developing best practices for continuous improvement initiatives across all departments.
- Plan and lead weekly team meetings to review business results and communicate new and ongoing priorities.

Weatherford INT | November 2005 – April 2020

GLOBAL SERVICE DELIVERY MANAGER, Houston/OKC (2016-2020)

- Led the company's delivery process from contract initiation to completion reducing non-productive time, total recordable incident rate, and lost time incident rate while increasing operational hours and the number of jobs.
- Implemented quality, health, security, safety, and environment initiatives globally in the company product line.

GLOBAL TECHNICAL INSTRUCTOR, Benbrook/Houston, TX (2008-2016)

- Created and delivered instructor-led training courses in the product line domestically and internationally for internal and external personnel.
- Functioned in a quality and engineering role implementing Weatherford quality management system Operational Excellence Performance System from 2012 to 2016.

FLUIDS COORDINATOR/ENGINEER, Calgary, AB, Canada (2005-2008)

- Managed national underbalanced drilling fluids business including managing costs, inventories, return on investment, margins, suppliers, developing quotes, and drilling programs.
- Functioned as a field engineer and performed reservoir engineering studies as needed.