

Ryan J. Begley

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OBJECTIVE

Join a team that will utilize my hardworking mentality, organizational skills and integrity to meet customer needs and exceed business goals.

EDUCATION

Hudson High School Graduate (2009)

SKILLS

Fast learner	Extremely neat and organized
Ambitious and Hardworking	Great at Multitasking
Honest and Dedicated	Great attention to detail

WORK HISTORY

Package Handler

December 2018-Present

UPS

- Loaded trucks in an orderly fashion to ensure safety of the packages and driver and for ease of access when the driver would reach delivery locations.
- Complied with all warehouse safety regulations.
- Scanned and matched each package with corresponding truck to prevent miss loads.
- Repackaged damaged or open boxes and collected all loose items for repacking.

Manager

April 2018-October 2018

Rio Loco Cantina (Closed)

- Created weekly schedules for all FOH staff: bartenders, servers, hosts, bussers, expos and barbacks
- Weekly inventory and ordering of all liquor and assisted the KM on food inventory and ordering.
- Help create and communicate to staff new daily specials.
- Updated all menu and price changes on our POS.
- Oversaw all aspects of the restaurant being the expo line, the floor, bar, host stand and assisted wherever needed.
- Table touched all tables and engaged with our customers to ensure a memorable experience and repeat visit.
- Created cleaning procedures and checklists to maintain a safe and kept establishment.
- A watchful eye on labor to keep up with the numbers coming in.
- All paperwork: bartender/server checkouts, casino payouts, labor, deposits and invoices.

Manager

May 2016-March 2017

Rojo Mexican Grill

- Schedules for hosts, bussers, barbacks and expos and assisted our GM in creating the server and bartender schedules.
- Made daily server charts for sections and cleaning tasks to be checked by management.
- Ran the floor and table touched all guests to ensure exceeded expectations.
- Assisted any area of the restaurant in need, primarily behind the bar.

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- Server and bartender checkouts.
- Cut to keep labor below 18% while also maintaining high standards for our guests.
- Completed EOD paperwork and filled out deposits.
- Double checked all aspects of the restaurant were clean and orderly.

Manager

August 2016-December 2016

Du-par's

- Oversaw a casino restaurant with union employees.
- Comply with all union rules, including scheduled breaks and hours worked.
- Ran an expo line for a casino diner and bused all tables.
- Assisted wherever was needed due to scheduled breaks and/or level of business.
- Received and placed to go and catering orders.
- Server checkouts.
- EOD paperwork: casino comps, discounts, sales, labor and deposits.

Manager/AGM

August 2014-January 2016

Jimmy John's

- Prepped and sliced all meats, cheeses and vegetables. Prepped and baked bread.
- Created schedules for all employees: drivers, in shops and managers.
- Answered phone calls, placed orders and received online orders as well as any catering.
- Made orders to Jimmy John's standards and portions.
- Inventory and ordering of all food and product.
- Assigned and checked all daily cleaning to maintain a properly cleaned and kept establishment.
- All driver checkouts/payouts.
- EOD reports: sales, labor, driver reports and deposits.

Manager

September 2012-June 2014

Green Mill Restaurant

- Greet customers from multi-generational and diverse cultures to determine needs.
- Advise customers on cuisine options and quality of menu items to accommodate their requirements.
- Respond to customer desires and motivate team members.
- Led staff, ran an orderly and exciting shift.
- Filled out the night's paperwork: Sales numbers, discounts, comps, taxes, labor costs and etc.
- Communicated with other managers on a daily basis on how to improve and keep everyone updated on what was occurring.
- Table touched, walked the floor, checked in with guests, made sure everything was satisfactory.
- Over saw the expo line, made sure all orders were correct before sending out to the guest.

Delivery Driver and Customer Service

July 2010-September 2012

Domino's Pizza

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- Received and placed orders, ensured accuracy and quality before delivery left store for customer consumption.
- Cleaned and organized store supplies that exceeded corporation inspection standards and maintained a flawless safety record.

TECHNOLOGIES

MicroSoft Office Suite