

Ryan Sutton

Professional, kind, hard working and quick learning

Loveland, CO 80538

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Authorized to work in the US for any employer

Work Experience

Delivery Driver

Ninja logistics - Loveland, CO

April 2020 to Present

- Deliver Amazon prime products on regular routes within a timely manner, upwards of 300 packages per day
- maintain fico driving score that's within company limits
- Adjust and move forward from issues that arise on the road such as damaged products or incorrect addresses
- Maintain customer relations and address issues customers have
- Multiple deliveries to Amazon hub locations in apartment and townhome communities
- Complete daily pre and post-trip vehicle inspection checklists

Certified Kia Parts Specialist

Peak Kia North - Windsor, CO

May 2015 to April 2020

- Assist customers with questions about OEM parts and accessories
- Place orders for parts and give accurate information about shipping and receiving
- Assist outside shops with parts questions and orders through phone, email, and online platforms such as Repair link and Collision link
- Price and purchase parts for a variety of different vehicles at the lowest cost to increase sales profit
- Work with Service Advisors to accurately and efficiently exceed customer satisfaction
- Stay up to date on parts knowledge as well as new accessories and parts programs Kia is currently running
- Familiar with dealer track and dealership service

Emission Inspector/Emission Component Specialist

Air Care Colorado - Greeley, CO

April 2013 to May 2015

- Using a variety of different methods, test emissions and components on vehicles including class A motor homes, heavy duty trucks and four wheel drive vehicles
- Run checks of the on-board diagnostic equipment ensuring proper functionality
- Position, secure and test vehicles on Dynamometer to develop accurate testing
- Check under hood as well as underneath vehicle to confirm emissions components are in place and working properly
- Calibrate and run daily diagnostics on Dynamometer and check stored gas levels

Education

Master Elite Certified in Kia parts

Kia University - Remote

August 2016 to Present

Diploma

Northridge High School - Greeley, CO

May 2010

Skills

- Adaptive/Team Player Multi-tasker Detail Oriented Self Motivated Friendly Reliable/Responsible Quick Learner Efficient On-time/ Time Oriented Safety Oriented Microsoft/PowerPoint/ Excel Experience
- Mechanical knowledge
- Inventory control
- Sales
- Driving
- Automotive repair
- Automotive service

Certifications and Licenses

Kia Certified Master Elite Parts Specialist

December 2019 to Present

Kia Certified Senior Elite Parts Specialist

August 2016 to August 2018

Emissions Component Specialist

June 2014 to May 2015

Assessments

Customer Focus & Orientation — Highly Proficient

January 2020

Responding to customer situations with sensitivity

Full results: [Highly Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.