

# Ruot Gai

Denver, CO 80224

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Experienced Software Quality Assurance Professional with 5+ years of experience as a QA specialist for a production department. Skilled in various program testing technologies and current QA methodologies.

Willing to relocate: Anywhere

## Work Experience

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### **Service Agent**

Fox Rent A Car - Salt Lake City, UT

February 2020 to Present

Check in rental cars, detail interior, gas up return rental cars, vacuum, run through car wash, park back on lot, clean area, through away garbage.

- Assisted customers with a warm and professional attitude
- Assisted customers with questions
- Interacted with customers through live chat
- Booked appointments

### **Sam's Club Associate**

Sam's Club - Salt Lake City, UT

March 2022 to October 2022

Dairy/ frozen stocker, help customers find items, help customers with grocery to vehicle, sweep area, stock deli, frozen foods

### **QA Specialist**

EXPRESS EMPLOYMENT PROFESSIONALS - Murray, UT

September 2016 to January 2020

- Programmed electronic medical devices with software
- Ensure proper functioning of devices
- Assembled devices and packaged them for shipping
- Accessed customers info and label packages for shipping

### **QA Specialist Microfiber**

HEXCEL - Magna, UT

March 2014 to July 2016

- Received orders and unloaded packages from the truck and stored them properly in the warehouse
- Maintained a clean work environment, and kept tools and equipment used for unloading and loading goods in their assigned places
- Held responsibility for quality control of products and goods stored in the warehouse and made sure that they were not damaged

- Maintained accurate records of the materials received and transported out of the warehouse; submitted records to the senior manager
  - Documented and managed the inventory control system in the computer placed in the warehouse using scanners and bar code readers
  - Conducted routines checks on arriving shipments against their bills of lading and invoices
- Prepared receipts for customers receiving goods as required legally

### **QA Specialist**

COMPAX - Salt Lake City, UT

October 2010 to March 2014

- Manage merchandize coming in and out of the company
- Load and unload merchandize
- Ensure safety of goods and oversee invoices
- Update data information in the company's software

## Education

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### **College Degree**

Highland High School - Salt Lake City, UT

May 2008

### **Business Management**

Salt Lake Community College - Taylorsville, UT

## Skills

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- Manufacturing
- Warehouse experience
- Detailing
- Car Wash
- Load & Unload
- Valet Parking
- Order Picking

## Languages

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- English - Expert
- Arabic - Expert