

Friday, 08/26/2022

Incident: Wrong plate was installed during changeover to 3-1 patties on F-29 causing burgers to be out of specification on width.

Root Causes:

- 1.) Harold grabbed the wrong 3-1 plate for the changeover. Both plates have the same numbers but are in a different sequence.
- 2.) Roy assumed Harold grabbed the right plate, so he only checked the plate# on the specification sheet with the plate number written on the changeover log and then initialed.

Contributing Factors: Changeover happened right at shift change and we also had lines 1 & 2 finishing their changeover when the line 3 (F-29) was prepping for its changeover. Roy was rushing due to him starting his shift with only 20 minutes given to him to prepare for the line 3 change.

Corrective Actions taken tonight: Talked with both Harold and Roy about the changeover process. I told Roy he needs to slow down and not rush thru a changeover. Not verifying the plate caused us to lose more time than what he was gaining by rushing his preparation. He must check the plate# on the plate being installed with the plate number on the specification sheet. Do not assume Harold pulled the right plate. We have these checks and balances, so we find these mistakes. Roy gave me confirmation.

Harold placed the blame on himself however I told him we had a failure in the process because the verification from Roy did not happen. As Lead/Patty Operator he needs to make sure that the operators are performing the steps on our changeover procedures by checking the actual number on the plate with specification sheet before initialing confirmation. Harold gave me confirmation.

I will verify they are doing these changeover procedures as stated above during other changeovers this week.

MZ