

Rose Gardner

Greeley, CO 80631

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9708935399

Authorized to work in the US for any employer

Work Experience

Customer Service Representative

Verizon - Little Rock, AR

March 2015 to October 2017

Account management, technical troubleshooting, billing, sales

Customer Service Representative

Sykes Enterprises, Incorporated - Malvern, AR

September 2013 to January 2015

Sales, account management, billing, financial, technical troubleshooting

Education

None in Studio Art

Arkansas State University-Jonesboro - Jonesboro, AR

August 1999 to May 2000

Some college

Skills

- Account Management
- Cold Calling
- Salesforce
- Sales Management
- Business Development
- Upselling

Assessments

Customer Service Skills — Proficient

November 2018

Measures a candidate's skill in evaluating approaches to customer service & satisfaction.

Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.