

Rosario Spatola

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Objective

Actively seeking a challenging customer service position where I can utilize my communication skills and multitasking abilities to provide excellent customer care.

Skills

- Excellent Customer Service Skills
- Excellent Communication Skills
- Reliable, Punctual, Dependable
- Organizational Skills
- Conflict Resolution
- Team Player
- Restocking Experience
- Attention to Detail
- Willingness to Help
- Able to Follow and Maintain Safe Workplace Rules
- Ability to Meet and Exceed Goals

Employment History

FedEx

Broomfield, CO
July 2022 - Nov 2022

Package Handler

- Handled incoming packages from conveyor belt to truck
- Cleaned work space at end of shift

Goodwill

Thornton, CO
Sept 2019 – Present

Clothing Processor

- Sorted donated clothing, ensuring quality and ability to be resold.
- Separated clothing by gender and garment type to be placed on sales floor.
- Utilized time management and team work skills to complete task.

Goodwill

Thornton, CO
April 2019 – June 2019

Retail Training Program (3 months)

- Worked one-on-one with Goodwill trainer to gain retail skills and experiences.
- Provided excellent customer service, helping customers to find product and answer questions.
- Sorted clothing, hung on hangers, and organized by price.
- Organized suitcase section daily, ensuring a neat and presentable order.
- Scanned incoming books to determine if product was sellable, placed in appropriate pile.

New Horizon Foods – Keystone Place at Legacy Ridge

Westminster, CO
June 2017 – October 2017

Dishwasher

- Washed dishes, glassware, flatware, pots, or pans, using dishwashers or by hand.
- Placed clean dishes, utensils, or cooking equipment in storage areas.
- Cleaned food preparation areas, facilities, or equipment.

Spatola Restaurant

Denver, CO
July 2016 – August 2016

Dishwasher

- Cleaned and polished all dishes and flatware for customers.
- Ensured restaurant cleanliness.
- Cleaned bathroom stalls at end of shift and periodically throughout shift

Grass Roots

Field Manager

- Canvassed Colorado within designated areas.
- Managed team member daily activities.
- Advocated for Right to Die Law to be placed on Colorado Ballot.

Denver, CO

July 2016 – August 2016

Education

Legacy High School, Broomfield, Colorado