

ROSA PECINA

Rochester, MN 55904
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903-493-1121

Authorized to work in the US for any employer

WORK EXPERIENCE

Cashier

Chevron

January 2019 to March 2020

- Provided each gas station customer with the highest levels of service and satisfaction at all times.
 - Regularly communicated with vendors, and assisted with restocking shelving and product displays.
 - Handled closing and opening duties, and ensured space was tidy and ready for business each day.
 - Assisted customers with issues at the pump, and contacted service technicians when necessary.
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Customer Service

Lowe's - Rochester, MN

November 2017 to November 2018

- Issue receipts, refunds, credits, or change due to customers.
 - Receive payment by cash, check, credit cards, vouchers, or automatic debits.
 - Compare disputed merchandise with original requisitions and information from invoices and prepare invoices.
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Cashier

Walmart - Rochester, MN

March 2013 to December 2016

- Process credit card and check payments.
- Scan the price of items using specialized scanning equipment.
- Weigh and produce such as vegetables and fruits.
 - Complete wic transactions and ebt transactions.
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Inspector/Machine Operator

Bard Rochester Medical - Rochester, MN

May 2011 to February 2013

- Maintain and clean machines before and after each shift
- Feed information akin to speed, shapes and sizes through the machine set up box
- Place parts in semi automated machines

EDUCATION

High school diploma

Hawthorne Education Center

SKILLS

- Customer Service Skills (8 years)

ADDITIONAL INFORMATION

- Customer Service Experience
- Manufacturing Background
- Reliable
- Fast Learner