

Ronald A. Gonzales

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Summary of qualifications:

A results oriented individual that is able to analyze, prioritize and solve customer related problems. With a background in basic accounting, inventory control and freight delivery, little supervision is required. My specialty is detail oriented tasks that require a person with patience and excellent organizational skills. I possess the tenacity to complete a project and ensure that it is done right the first time.

Work Experience:

Jan 2022- Jun 2022

Class B Commercial Delivery Driver-Quicksilver Express Courier, Inc.

Responsible for daily pre-trip and post-trip inspections on company delivery vehicle to maintain status within accordance to DOT standards.

Picked up and delivered palletized customer products. Utilized electric and manual pallet jacks. Strapped down products to maintain product safety and care. Monitored through ELD system hours of service to remain within DOT standards.

July 2020-Feb 2021

Safety Manager-S&S Palmer Trucking Inc. dba FedEx Ground

Conducted new employee orientation. Assisted in new driver training and development. Scheduled, conducted and followed up on Safety and Security training of all company employees. Reviewed on a daily basis all incident videos from VEDR units installed in each company delivery vehicle. Made suggestions to management team regarding safety related violations to prevent possible future issues. Followed up on a daily basis with delivery drivers on package handling and delivery techniques to minimize potential customer complaints and damage claims.

Dec 2012-Apr 2020

Driver, Operations and Safety Manager-Frana Transportation Inc. dba FedEx Home Delivery

Scanned, sorted and loaded packages on to truck for daily delivery. Scanned and safely delivery packages to 150+ customers on a daily basis. Picked up return packages as necessary. Conducted daily vehicle inspections for mechanical defects and maintained inspection reports. Assisted drivers with delivery related issues. Scheduled and conducted safety related classes. Maintained safety records. Assisted in scheduling of vehicle maintenance. Assisted in hiring and training of new employees.

May 2012-Nov 2012

CDL Class B Delivery Driver-Interline Brands Company

Loaded truck and delivered assorted products to 20-30 customers on a daily basis. Responsible for safe accurate deliver of customer orders. Picked up RGA returns as necessary. Conducted daily vehicle inspections to maintain DOT standards. Responsible for maintaining customer/vendor relationship.

May 2011-Jan 2012

Route Sales Representative-Blue Bell Creameries, Inc.

Serviced and maintained 15+ assigned retail accounts. Responsible for servicing, stocking and merchandising of customer product. Issued customer invoices and credit memos for damaged/expired product. Maintained company truck product inventory. Developed/maintained customer/vendor relationship for sales opportunities.

Nov 2007-May 2011

Sales Service Representative-Cintas First Aid & Safety

Serviced and upgraded 175+ commercial accounts on a monthly basis. Maintained customer first aid cabinets to include: cleaning, organizing, checking expiration dates and restocking items as needed. Upsold new products to assist clients in maintaining OSHA compliance. Introduced and sold safety classes and safety products to clients. Responsible for route sales growth.

Education:

1990-1991 Barnes Business College-Denver, CO
Certificate of Computerized Accounting

1981-1984 North High School-Denver, CO
GED

1985-1989 US Army
Honorable Discharge

References:

Available on request