

Roger Ulbrich

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970-786-9835

Work Experience

Production Worker/Shipping and Receiving

Pulpo LLC - Fort Collins, CO

October 2021 to July 2022

Measured out ingredients for large batch of CBD mix or vitamin mix. Received packages from UPS, Fed Ex and other carriers. Organized ingredients on racks, labeled and set shelving. Shipped out pallets of product. Helped with production of vitamins and CBD products.

Parts Picker

Wagner - Loveland, CO

July 2019 to October 2021

Pull parts for orders from shelves for customers. Customer service. Lifted Heavy parts for customers. Helped clean up and maintain warehouse clean. Inventory parts to keep track of parts. Help customers load parts into their vehicles.

Dispatch Supervisor

ARS/Rescue Rooter - Richland Hills, TX

June 2018 to July 2019

Manage the service board by dispatching the correct plumber to the right job. Had to be very organized and aware of time management to keep plumbers running on time to their next call. Called customers to keep them updated as to when tech will arrive. Managed warehouse and parts going out for jobs.

Dispatcher

A#1 Air - Lewisville,

TX May 2016 to June

2018

Dispatched plumbers and A/C techs to jobs. Called customers to keep them updated as to where their techs are and when they will arrive at their house. Kept techs on task by making sure they were at job or on their way to job or taking scheduled break. Communicated with managers and techs to keep everything running smoothly.

Packager

Amazon Warehouse - Keller, TX

April 2014 to May 2016

Loaded boxes with items for customers to ship out. Had to make sure the correct items were going in the correct boxes for customers. Had to manage time to make sure I was packaging at a certain rate to keep up with company needs.

Shipping and Receiving Clerk

Leprino Foods - Greeley, CO

January 2013 to April 2014

Allocated loads of big, blocked cheese for industrial use. Created bills of lading for shipping out truckloads of cheese. Communicated with managers to make sure I was keeping up with truckers and with customers calling in asking about their orders. Archived bills of lading after 30 days and put in storage to keep records in case they are needed to reference in the future. Time management and multi-tasking were very important for this job. Responded to emails from customers as to where their load of cheese is at and when it was to be loaded.

Assistant Manager

Auto Zone - Loveland, CO

March 2011 to January 2013

Made schedules for employees weekly. Balanced petty cash and ordered change. Had to cashier to help get customers on their way. Help customers with what the part may be called and prices. Customer service was a very important aspect of this job. Helped re-stock inventory weekly. Developed relationship with employees to make sure they communicate with me their scheduling availability and if they were going to be late or miss work to call me.

Education

General Education Diploma

Aims Community College - Greeley, CO

Skills

- Heavy Lifting
- Freight Experience
- Packaging
- Shipping & Receiving
- Pallet Jack
- Logistics
- Order Picking
- Materials Handling
- Warehouse Experience
- Merchandising
- Forklift
- Inventory Control