

James A. Roberts
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Employment History

Installation Technician

2013 - Present

AEI/Dish Network - Portage, Michigan

Provide and perform customers with professional satellite installations. Troubleshoot and diagnose existing dish systems and provide the customer with exceptional customer service. Educate the customer on their new service and offer them other entertainment options such as wall mounts, surge protectors, and other products.

Shift Supervisor

2012 - 2013

Tristar Molding - Marcellus, Michigan

Responsibilities included, but not limited to:

Provided direct leadership to all employees on Second shift. Overseen the training of all employees to ensure that company policies, procedures and safety criteria were being adhered to. Ensured that all employees performed their tasks efficiently, safely, and that quality was being maintained. Performed mold changes for production and sampling. Responsible for answering alarms, processing, trouble shooting, fixing automatic sprue pickers, and general machine issues. Retrieved molds, bases, and units needed for changeovers. Put away molds, bases and units returned from tooling center

Process Technician

2012 - 2012

EIMO Americas - Vicksburg, Michigan

Responsibilities included, but not limited to:

Mold changes and samples. Answering alarms. Processing. Trouble shooting. Fixing automatic sprue pickers, and general machine issues. Retrieving molds, bases, and units needed for changeovers. Putting away molds, bases and units returned from tooling center.

Volunteer Firefighter

2011 - 2013

Lawton Fire Department

Respond to alarms and assist in the control of structural, residential, commercial, industrial, chemical, vehicle, and wild land fires. Trained in a variety of apparatus, power tools, devices equipment, and vehicles. Performed salvage and overhaul operations following fires and prepared apparatus and equipment for future alarms.

Shift Supervisor / Molding Technician

2010 - 2012

WSI / WDP / McPherson Plastics Incorporated - Otsego, Michigan

Responsibilities included, but not limited to:

Provided direct leadership to all employees on Second shift. Overseen the training of all employees to ensure that company policies, procedures and safety criteria were being adhered to. Ensured that all employees performed their tasks efficiently, safely, and that quality was being maintained. Performed mold changes for production and sampling. Responsible for answering alarms, processing, trouble shooting, fixing automatic sprue pickers, and general machine issues. Retrieved molds, bases, and units needed for changeovers. Put away molds, bases and units returned from tooling center.

Molding Technician / Material Handler

2001-2010

Engineered Plastics Components - Mattawan, Michigan

Responsibilities included, but not limited to:

Mold changes and samples. Answering alarms. Processing. Trouble shooting. Fixing automatic sprue pickers, and general machine issues. Cleaning material hoppers, grinders, and mini-loaders for changeovers. Gathering materials needed for production, and for moisture/melt flow analysis. Emptying grinders and grinder barrels. Putting away raw materials. Retrieving molds, bases, and units needed for changeovers. Putting away molds, bases and units returned from tooling center. Maintaining safety data sheets on overhead cranes, forklifts, aerial man lifts, and molding machines. Performing weekly preventative maintenance tasks as necessary. Ensuring safety and 5S criteria are met and/or exceeded. Utilizing machine efficiency to its greatest potential. Ensuring that downtime and scrap are kept within company guidelines or eliminated. Adhered to all company policies and procedures. Participating in Kaizen and Lean Manufacturing processes. Helping to initiate Safe Work Instructions which exceed OSHA / MIOSHA standards. Maintained an acceptable performance, behavioral, and attendance record. Completed Paulson Interactive Training programs with above 97%.

Quality Auditor

1999-2001

Engineered Plastics Components - Mattawan, Michigan

Responsibilities included, but not limited to:

Ensuring product made during production has met all requirements of the customer before being sent to the warehouse for distribution. Assisting shift inspector with R&R reports. Participating in 8D processes.

Material Handler

1997-1999

Engineered Plastics Components - Mattawan, Michigan

Responsibilities included, but not limited to:

Assisting Shift Foreman with mold changes and samples. Answering alarms. Processing. Trouble shooting. Making water lines when necessary. Fixing robots and general machine issues. Cleaning material hoppers, grinders, and mini-loaders for changeover. Gathering material needed for production runs. Emptying grinders and grinder barrels. Putting away material. Retrieving molds, bases, and units needed for changeover. Putting away molds, bases and units returned from Molson. Performing weekly preventative maintenance tasks as necessary. Utilizing machine efficiency to its greatest potential. Ensuring that downtime and scrap are kept within company guidelines

Team Leader

1993-1997

Triple S Plastics - Vicksburg, Michigan

Responsibilities included, but not limited to:

Team Leader of an integrated work force. Primarily focused on producing quality parts while maintaining efficient cycle times, and minimizing downtime and scrap. Responsible for providing the direct leadership to the assigned team members. Responsible for conducting standard first part inspection services for the team per customer requirements. Also responsible for maintaining continuous improvement within the team. Participated in joint problem solving and decision making to ensure customer expectations were continuously met or exceeded. Performed multiple job assignments including, but not limited to, machine operator, assembly operator, production utility, quality layout, quality inspection, and final audit. Worked alongside scheduling, quality, and engineering departments to further maintain customer satisfaction. Received employee of the month recognition for November of 1997.

Owner / Installer

2000 - 2012

Roberts Mobile Concepts

Lawton, Michigan

Responsibilities included, but not limited to:

Own and operate a small business involving the installation of automotive electronic devices and in-home media entertainment systems. Devices installed in vehicles include stereos, amplifiers, speakers, DVD players, navigation systems, remote starters, and anti-theft packages. Systems installed in home include video, telephone, and internet service via cable or satellite.

Education

1985-1986 Paw Paw High School - Paw Paw, Michigan

1986-1989 Lawton High School - Lawton, Michigan

High School Diploma / GED

Other Experience

Paulson Interactive Training for Injection Molding Machines

Paulson Interactive Training for SPC / Hazmat / and Basic First Aid

Familiar with Kaizen Implementation and Lean Manufacturing

Trained in Scientific Molding

Excellent written and oral communication

Excellent knowledge of hand and power tools

Basic understanding of Electrical guidelines, installation, and safety

Use of Fork Lift, Scissor Lift, and Aerial Man Lift

References

Gregg Greider
EIMO Americas
Program Manager
Lawton, Michigan
Home: 269-624-4097
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Ron VanVoorst
Western Diversified Plastics
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Lawton, Michigan
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