Rob Martin

Greater Fort Collins Area

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Summary

Dynamic, data driven, and solution focused Senior IT & IS Leader with over 16 years of experience. I bring value through expertise in Data Warehousing, Analytics, DevOps, Windows & Linux Administration, Healthcare IT, Enterprise Architecture, and Applications Development. I bring experience and skill in LEAN, Agile, DevOps, and Scrum; with with wisdom to know what to apply and when. I have proven successful in leading IT teams, cross-functional team leadership, strategic planning, and project management. I am a servant-based leader who is not afraid to role up my own sleeves; and, focus on the cross-functional success of my teams to ensure the success of my company and stakeholders.

Experience

Client Solutions Architect & Infrastructure Manager

Cherokee Nation Technology Solutions

Aug 2019 - Present (2 years 1 month +)

- Plan, budget, schedule and monitor IT infrastructure projects
- Collaborate with the customers and stakeholders to define project scope, goals and deliverables
- Create and maintain project plans
- Coordinate plans with affected teams, identifying and managing dependencies
- Manage risks involved in IT infrastructure projects
- Define, estimate and schedule tasks and plan resource needs to develop and maintain realistic schedules
- Manage documentation of IT infrastructure
- Manage and prioritize and assign incoming, unplanned Systems Team tickets
- Define, refine and enforce standard procedures and policies for managing IT services
- Generate key reports showing metrics for system availability, service level objectives, uptime, average ticket resolution time, etc.
- Manage inventory of physical assets and virtual resources
- Create test plans, coordinate and perform testing of implementations.
- Coordinate update releases and maintenance outages with stakeholders.
- Maintain release processes and documentation.

Director of Information Systems & Data

SummitStone Health Partners

Jul 2017 - May 2019 (1 year 11 months)

Vice President Information Technology

Salud Family Health Centers

Mar 2016 - Jul 2017 (1 year 5 months)

Health outcomes driven service through technology, enabling successful solutions to stakeholders that improve quality and the care continuum.

Chief Information Officer / Meaningful Use Director, Security Officer White Mountain Regional Medical Center

Mar 2014 - Mar 2016 (2 years 1 month)
- Strategic Planning
- Comprehensive Cost and Workflow Management
- Operations Budgeting
- Project Management
- Clinic Physician Relations
- Clinic E.H.R.
- Security Officer
- Meaningful Use Attestation and Audits
- D.H.S. & CMS Reporting
- Business & Clinical Analytics
- Data Security
- Systems Integration
- B.Y.O.D. Integration
- Mobile Clinical Solutions
- Network Infrastructure
- Systems Architecture
- I.S. Operations Management
- Team Building
- Staff Development

Information Systems Director / Meaningful Use Director

White Mountain Regional Medical Center

Mar 2010 - Mar 2014 (4 years 1 month)
- Served in a CIO role. Executive leadership over all of I.S. E.H.R. implementation, Clinical Informatics, and Meaningful Use Attestation. Selection and Implementation Management of all Systems. Development of all I.S. staff.
- Cost Reduction and Process Improvement.
- Reporting on all IS and E.H.R. performance to the board of directors.
- Participated in executive leadership and strategic planning.
- Chaired the Clinical Informatics, MU, and IS Strategy Committees.
- Network Infrastructure design
- Network Administration
- Server Virtualization
- Systems Architecture
- Data Security
- Risk Management

Field Services Tech Lead

Flagstaff Medical Center, Dell - Perot Systems

Apr 2006 - Mar 2010 (4 years)
E.H.R. systems support, network support, telecommunications, desktop and portable pc support, workflow management.

Education

Northern Arizona University

Bachelor of Applied Science (BAS), Technology Management

2012 - 2015

Project Management, Big Data (Management and Mining), Theory behind "The Internet of Things", Business Ethics, Leadership Practices, Network Security, Systems Security.

Mesa Community College

Associate of Science (AS), Computer Information Systems

2010 - 2012

Computer Programming, Computer Repair, Networking, Business Management

Licenses & Certifications

Comptia A+ - CompTIA

Lean Six Sigma Green Belt - Lean Hospitals, LLC

Skills

Healthcare Information Systems • Healthcare Information Technology • Executive Management • IT Operations • IT Management • Strategic Planning • Meaningful Use • IT Service Management • Systems Analysis • HIPAA