

Robert Rodriguez

Delivery person - Postmates

New York, NY 10003

Robertr4181980@gmail.com

(516) 984-2695

Work Experience

Delivery person

Postmates - New York, NY

July 2017 to Present

Navigated phone app to find best areas for deliveries.

- Picked up items to be delivered from restaurants and stores.
- Professionally delivered items to customers as per instructions.

Call Center Representative

Global Contact Services - Long Island City, NY

June 2018 to September 2018

Answer inbound calls from disabled/elderly customers. Set up transportation services as needed.

Detailed data entry during/after each call relating to call issues. Maintain exceptional customer service during every call.

Temporary Employee

Robert Half Staffing Agency - New York, NY

November 2016 to March 2017

Assigned to factory as a machine operator and various positions as needed.

- Responsible for cleaning up broken glass, sauce, etc in kitchen area

Service Manager/Technician

Certified Chimney Service - Bethpage, NY

September 2008 to March 2016

Conducted chimney inspections and advised customers of repairs as needed.

- Made repairs to chimneys by relining with stainless steel, masonry, cement work and pointing.
- Performed minor roof and gutter repairs.
- Drove truck to job sites to perform and supervise repairs and installations.
- Responsible for cleanliness and inventory of work van on daily basis.
- Handled payments and receipts and wrote detailed reports on all work performed.

Machine Operator

Certified Chimney Service - Freeport, NY

April 2014 to November 2014

Drove company vehicle to marinas and loaded boat propellers onto truck.

- Assisted technician in repairing boat propellers.
- Operated and performed weekly maintenance on various machines.
- Cleaned warehouse, keep inventory, and deliver propellers to marinas as needed.

Education

GED in OSHA Safety Training

Walt Tresper Clarke High School - Westbury, NY

Skills

Customer Service (Less than 1 year), detail oriented (Less than 1 year), Excellent Customer Service skills (Less than 1 year), punctual (Less than 1 year), RECEPTIONIST (Less than 1 year)

Additional Information

SKILLS:

- Excellent Customer Service skills ● Ability to work under pressure
- Organized and detail oriented ● Loyal with excellent work ethics
- Reliable and punctual ● Warehouse and retail experience
- Quick learner with high aptitude