



ROBERT HEMSOUVANH

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SUMMARY

Highly-motivated employee with desire to take on new challenges. Strong work ethic, adaptability and exceptional interpersonal skills. Adept at working effectively unsupervised and quickly mastering new skills. I am a hardworking employee with customer service, multitasking and time management abilities with a history of meeting company needs with consistent and organized practices. Skilled in working under pressure and adapting to new situations and challenges to best enhance the organizations goals.

SKILLS

- Mechanical Repair
- Reporting and documentation
- Organizational ability
- Safety-oriented mindset
- Maintenance scheduling
- Equipment repair
- Pneumatic and hydraulic equipment maintenance
- Forklift trained
- Data entry
- Computer skills
- Supervision & leadership
- Good work ethic
- Friendly, positive attitude
- Team building
- Reliable & trustworthy
- Active listening
- Goal-oriented
- First Aid/CPR
- Communication

EXPERIENCE

Maintenance Technician / Elevation Labs Colorado - Denver , CO

05/2018 - 01/2023

- Build Different Machines to accommodate product for order
- Set up lines for production to run products (Fillers, conveyor belts, Cap Torquer, Fil Tec, Tubers, Heat Sealers, Shrinks Tunnels, Cutters, Transfer Belts, Pneumatic machine, Air blower, Sensors, Label Machines/Labeler for bottles,jars, etc)
- Troubleshoot and diagnose problems that can cause lines to go down.
- Fabricate machines to help with improvements on lines
- Responded to personnel queries and troubleshooting requests to provide repair services to improve operations.
- Diagnosed problems with mechanical and electrical systems and equipment using advanced troubleshooting abilities.
- Implemented diagnostics to identify failures, determine parts and material requirements and facilitate repairs.
- Routinely inspected equipment for preventive and emergency maintenance needs.
- Repaired machines, equipment or structures using tools or equipment.
- Performed routine maintenance by inspecting drives, motors or belts.
- Ordered parts, supplies or equipment from catalogs or suppliers.
- Inspected, operated or tested machinery or equipment to diagnose machine malfunctions.
- Cleaned or lubricated shafts, bearings or other parts of machinery.
- Maintained or repaired specialized equipment or machinery.
- Wash and organize parts for next build when needed
- Gather materials needed for orders and production lines
- Work closely with quality to maintain good products being shipped
- Set up and train new technicians
- Fill out daily reports and maintenance issues for passdown

- Work with new customers by finding out what machine to run product on and how line is going to be set up and ran.
- Operated hand and power tools to complete repairs.
- Maintained clear and safe workspace areas to meet OSHA standards.
- Installed new systems, replacement parts and components to maintain proper operation.
- Scheduled preventive maintenance programs to keep equipment in good working condition.
- Diagnosed equipment malfunctions and performed repairs to restore equipment and maintain uptime.

Logistics II / Baxter Medical - Englewood, CO

12/2013 - 01/2018

- Maintain & create orders
- Transfer products to specific location
- Oversaw delivery, packaging and shipment for material transitioning from warehouse to customer location.
- Managed accurate inventory counts in internal supply chain systems.
- Collaborated with warehouse and other entities to coordinate physical movement of products between internal sites.
- Managed paperwork and necessary information required for client shipments.
- Logged, processed and followed up on merchandise authorization shipments in databases.
- Worked with team members to improve process integration and flow.
- Kept deliveries on track and provided timely status updates.
- Managed inbound and outbound delivery schedules for optimal flow of goods.

Package Handler / United Postal Service - Commerce City, CO

02/2008 - 10/2011

- Sort packages with caution & deliberation
- Quality Assurance
- Handle heavy duty & fragile packages
- Created step-by-step corrective action procedures
- Sorted packages to appropriate slide, line or belt for final distribution.
- Assisted in loading delivery trucks with prepared packages.
- Examined and inspected containers, materials and products to meet packing specifications.
- Loaded and unloaded shipments from trucks and picked up and moved heavy packages and items using forklifts.

Supervisor/ Head Cook / Woodys Wings - Aurora, CO

08/2004 - 05/2007

- Control inventory
- Maintain cash register
- Prepare & cook food
- Quality Assurance (food temperatures,
- Open & close restaurant
- Receipt Processing
- Quality Control Checks- Completing multiple daily HACCP Logs daily
- Creating step-by-step Corrective Actions procedures
- Monitoring cooler & freezer temperatures to prevent food borne illness
- Filing HACCP daily (also making sure all logs are up to date and meets FDA & USDA standards and expectations)
- Train employees
- Customer Service (dealing with all customers' complaints, questions, concerns, and more)
- Cleaned and sanitized work stations and equipment, complying with regulatory procedures.
- Served as lead cook, guiding and assisting training of less experienced cooks.
- Assessed inventory levels and placed orders to replenish goods before supplies depleted.
- Trained kitchen workers on culinary techniques.
- Improved performance of team members resulting in high-quality meals produced daily.
- Helped management stay on top of supply needs by sharing information about low or spoiled inventory.

EDUCATION AND TRAINING

Equivalency Diploma

Colorado High School
Front Range Community

Some College (No Degree): Automotive Technology

Front Range Community College - Westminster, CO

CERTIFICATIONS

Fork Lift Certified LEAN Manufacturing Practices American Red Cross First Aid/CPR/AED-BL