

Rico Parker

Repair tech, Security professional, Warehouse picker/packer

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My employment with AmerisourceBergen gave me many skills, I was trained in every job in the warehouse including operating heavy equipment, manual picking, as well as working at the shipping dock. While working for spark I repair service I would troubleshoot issues for customer over the phone, repair phones, and jailbreak phones (cydia), I am highly trained in directing/working with customers as I have had multiple jobs that required me to do as such.

Willing to relocate to: Aurora, CO - Denver, CO - Commerce,CO

Authorized to work in the US for any employer

Work Experience

Warehouse Associate

AmerisourceBergen - Denver, CO

February 2019 to May 2021

I was trained in multiple areas of the warehouse including manual picking, operating the cherry picker, and floor sporting, wrapping, and staging/loading pallets of product at the export dock.

Security Officer

G4S - Denver, CO

February 2018 to May 2019

My duties as a security guard here included patrolling for a total of 7 hours while on a patrol shift, and while on a command shift I kept an eye out for anyone on patrol and let them know if anything needed to be further looked into while keeping them safe.

Secuirty Guard

Allied Universal (formerly known as universal protection services) - Aurora, CO

August 2016 to December 2017

I was a full time security guard at a UMB bank location and was employed here for just shy of a year and a half. My duties included standing for eight hours, greeting customers with a smile, and an hourly patrol

Repair Technician

Spark I Repair Service - Aurora, CO

March 2015 to December 2015

As a repair technician screen and motherboard replacements was my main duty. While working at Spark I Repair I was also handling large amounts of money as a daily task, giving advice on pricing options to customers as well as jailbreaking and trouble shooting problems over the phone or while in the middle of a repair.

Education

High School Diploma

Rangeview High School

May 2016

Skills

- tier 1 data entry (1 year)
- Security experience (2 years)
- Customer Service (1 year)
- Patrol
- Forklift
- Picker Packer
- Warehouse Associate
- Shipping Receiving
- Order Puller
- General Labor
- Loading
- Unloading
- Help Desk
- RF Scanner
- Logistics
- Order Picker
- Technical Support
- Heavy Equipment Operation
- Materials Handling
- Pallet Jack
- Warehouse experience
- Manufacturing

Certifications and Licenses

Forklift Certified

Help desk T1

May 2016 to February 2017

While working for spark I repair we frequently had customers ask followup questions regarding service on their devices.

First Aid Certification

Assessments

Customer Focus & Orientation — Highly Proficient

October 2019

Measures a candidate's ability to respond to customer situations with sensitivity.

Full results: [Highly Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

Additional Information

Skills

- Critical Thinking
- Computers and Electronics
- Time Management
- Customer service