

Rickey Prince

Machine Operator

Lackawanna, NY 14218
rickyprince41@gmail.com - (716) 3902882

Rickey Prince Jr
Lackawanna, NY 14218
Rickyprince41@gmail.com - (Cell)716-390-2882 (Home)716-796-1598

To obtain a position within a company that allows for improvement and advancement while enhancing skills and knowledge.

WORK EXPERIENCE

Buffalo Greyhound

Customer Service Lead

2017-present

In charge of dispatching buses in and out as they come in and leave the terminal. Clean buses, Fuel and dump buses as needed.

General Utility Worker

Worldwide Protective Products - Hamburg, NY-2015 to 2016

General Utilities

Placed gloves on and off machine. Packed them in boxes and places them on a pallet to get ready to be shipped. Also drove a forklift to get pallets from top steel in warehouse and load trucks.

Crane Operator/Machine Operator

Niagara LaSalle Corporation - Buffalo, NY-2013 to 2015

Work an Remote/Overhead Crane my job is to ensure that every station is loaded with steel. When steel is finish I have to pick steel up from each station then scale weight of bars and tag each lift to get it ready for shipping. Also worked on Elms Press where I straightened out the steel bars.

Carrier Coach

Bus Monitor - Hamburg, NY-2012 to 2013

NY

Bus Monitor

Ensure that children are safely buckled in their seats and transported to and from school

ICS Associate

Wal-Mart Super Center - Hamburg, NY-2011 to 2012

Unload merchandise and make sure that the shelves were stocked. Assist customers with finding items throughout the store

Crew Member

Tops Markets- West Seneca, NY-2008 to 2011

Cash customer orders and get their items cashed out in a timely manner. Make sure the work area was clean for customers.

EDUCATION

Diploma in General
Lackawanna High School - Lackawanna, NY

WORK EXPERIENCE

Customer Service Lead

Greyhound - Buffalo, NY - 2017-03 - Present

Create a team of excellence to provide our customers with great customer service through selling tickets, Making sure the buses are cleaned, fueled before their departure

EDUCATION

Lackawanna High School - Lackawanna, NY
2009

ADDITIONAL INFORMATION

SKILLS: Customer Service Records Management Maintenance
Cashier Telephone Etiquette Inventory Data Entry Stock Machine Operator Clean