

RICHARD F. MAESTAS

Denver, Colorado

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SUMMARY

Working professional, experienced in customer service from the food industry, home remodeling and retail management. Also experienced in installed internet and phone service in customer homes. Looking to further my career in the Telecommunications/Cable industry.

EXPERIENCE

CenturyLink Communications, Arvada, CO (3/2016-11/2017)

Broadband Technician

Fully trained by CenturyLink to be a Broadband Technician. Installed and maintained analog and digital voice circuits. Supporting copper high speed internet/broadband circuits and end user fiber optic voice/data/video circuits. Networking and troubleshooting subscriber's premise. Assisted in educating customers on wireless services. Deployed CenturyLink GPON and Prism products in Denver - North metro area. Installed fiber and copper end user equipment. Experience with extensive copper field repair. Used TDR and copper meters as well as light meters to track down and repair cable trouble. Extensive experience with aerial and underground plant. Proficient with Windows hardware and programming Wi-Fi routers. Installed inside wiring and jacks in customer homes. Traced and repaired trouble on F1 and F2 cable segments. Installed and replaced drops. Experienced with multiple test meters including kick meters, HST 3000, fiber meters and tracers, Fluke Fiber OneShot Pro, and JDSU FED.

Professional Tile & Stone, Littleton, CO (2010-Present)

Licensed & Insured Business Owner

- Over 9 years experience installing tile and stone in custom homes and commercial projects.
- Excellent skills in flawless and perfect tile installation using all stones or glass.
- Natural managerial abilities to handle problems, satisfy customers, and utilize employees to maximum efficiency.
- PC Literate with Windows, Internet, Email, Microsoft Word, and Microsoft Excel.

Certol International, Commerce City, CO (2007-2010)

Senior Chemical Mixer

- Utilize complex formulas to create cleaning products for medical industry.
- Operate forklift, small hand tools and pneumatic equipment.
- Housekeeping skills used in chemical mixing rooms.
- Mix chemicals in large 5000+ gallon tanks.
- Able to lift 100+ pounds.
- Stock chemicals and tag hazardous materials in accordance with OSHA standards.
- Safety measures practice in daily tasks.
- Organize equipment, chemicals, and 55 gallon drums in Warehouse.

Maestas Custom Tile - Centennial, CO (2001-2007)

Owner/Operator

- Solicited business for residential and commercial projects.
- Used MS Excel to create customer estimates, bids and invoices.
- Managed and trained employees in tile basics and advanced lay out patterns.
- Used many small hand tools, including drills, compound miter saw, Makita grinder.
- Large wet tile saw used for most jobs.
- Quick problem solving skills.

HomeBase Home Improvement Store - Lone Tree, CO (1999-2001)

Shipping & Receiving Manager

- Managed shipping and receiving employees, including writing performance reviews.
- Completed various safety courses and trained warehouse employees.
- Forklift operator and trainer for warehouse employees.
- Organized receiving area in timely fashion for store product distribution.

OTHER POSITIONS HELD

**MANAGER - 1ST ASSISTANT, MCDONALD'S CORPORATION (1993-1999)
ENGLEWOOD, CO**

EDUCATION

**G.E.D./General Electives, ARAPAHOE COMMUNITY COLLEGE
LITTLETON, CO**