

Ricardo Zuniga

Bilingual Loan Officer - Midwest Funding

Brighton, CO 80207

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Authorized to work in the US for any employer

Work Experience

Sales Consultant

Legacy Restoration - Centennial, CO

September 2017 to Present

Sell roofs and submit claims for homeowners.

Handyman

WX Services - Longmont, CO

January 2017 to September 2017

Helped my friend get his company off the ground.

Sales Representative

T-Mobile - Northglenn, CO

February 2012 to January 2017

Right fit customers to phone and data plans; troubleshoot phone and account issues;

Samsung certified specialist. Exceptional selling skill. Good understanding of product.

Incomparable telephone conversation. Great problem solver. Good computer knowledge and know how to use computer skill

Loan Officer

Midwest Funding - Aurora, CO

January 2004 to February 2014

Customer Service Representative

Total Car Care - Brighton, CO

March 2011 to September 2011

Sales Representative, and handle everyday operations of the dealership.

Customer Service Representative

Greatlakes Aviation - Denver, CO

December 2009 to January 2010

Maintained aviation gates, operations, release room and ticket counter

Bilingual Sales Representative

Cingular/AT&T - Denver, CO

September 2006 to April 2007

Sold cellular phones, plans, features and accessories.
Promoting the products of the company, Planning sales agreement and presentations.
Able to identify customer's problem and provide solution.

IT Bilingual Help Desk

Partech - Boulder, CO

June 2006 to September 2006

Our team controlled all McDonald's accounts including McDonald's in Puerto Rico
Customer service, maintained IT system during system malfunction

Security/Customer Service

Cool River - Greenwood Village, CO

September 2004 to September 2005

Managed main security and also supervised audio and video equipment

Education

Criminal Law

Commonwealth University - Denver, CO

Present

High School Diploma in Basic Course of Study

Brighton Senior High School - Brighton, CO

May 1992

Skills

- EXCEL (Less than 1 year)
- MICROSOFT WORD (Less than 1 year)
- OF SALE (Less than 1 year)
- PEOPLESOFT (Less than 1 year)
- POINT OF SALE (Less than 1 year)
- Sales
- Customer service
- Loan processing
- Loan origination
- Leadership
- Underwriting
- Banking
- Microsoft Office
- Loan officer experience
- Financial services
- Team Work
- Problem-solving

- Flexibility
- Reliability
- Bilingual
- Computer literacy
- Computer skills
- Warehouse experience
- Retail sales
- Sales

Languages

- Spanish - Fluent

Additional Information

Skills

- Microsoft Word/PowerPoint/Excel * Caylixpoint
- POS (Point of Sale) * Peoplesoft
- Bilingual