

# Stephen Fitzsimmons

Rochester, MN 55901

[stephenfitzsimmons98\\_dxo@indeedemail.com](mailto:stephenfitzsimmons98_dxo@indeedemail.com)

(507)2887049

To provide first rate customer service in a friendly and professional manner, to anticipate customer's needs and go beyond their expectations. I wish to secure a challenging and rewarding position with an organization that offers long term growth and security.

## Work Experience

---

### **Bartender**

Kahler Grand Hotel - Rochester, MN

July 2016 to February 2017

Provide first class service in an upscale dining restaurant.

### **Bartender/Chef**

Red Lobster - Rochester, MN

October 2014 to July 2016

Produce menu items to company specs. and deliver first class service to guests.

### **Production Lead**

Mcneilus Truck manufacturing - Rochester, MN

January 2013 to May 2013

Supply parts to production lines. Ordering and inventory of parts and supplies. Extensive use of powered industrial vehicles and overhead/jib crane.

### **Kit production lead**

Rochester Concrete Products

May 2010 to September 2012

Design and implement production methods to meet production goals. Supervise staff and keep proper stock level of all parts and supplies needed for kit production. Extensive forklift experience. Inspection of finished product, wrapping and labeling of product for shipping. Work closely with shipping coordinator to insure product is delivered to the customer in a timely manner.

### **Beverage Director**

Rochester Golf and Country Club

February 2004 to February 2005

Hiring, training, and supervision of bar staff. Inventory control and maintenance/ Monthly inventory of liquor, beer, wine, and non alcoholic beverages. Weekly liquor, beer, wine, and non alcoholic beverage ordering. Coordinating special events/ set up and staff all beverage service areas to meet the needs of the membership and others groups. Personally staff bar 5-7 shifts a week.

### **Warehouse manager**

Americable Media Group

October 2000 to February 2004

Responsible for receiving and tracking of electronic equipment received from Charter Communications. Issue equipment to techs. as needed to complete assigned installations. Maintain proper inventory levels of all equipment and installation supplies.

### **Line Chef/Instore trainer**

Applebees

February 1999 to October 2000

Daily shifts preparing menu items to proper specifications. Training and education of new employees.

### **Manager/Master Bartender**

TGI FRIDAYS - Rochester, MN

October 1993 to October 1996

Daily restaurant operations, scheduling, training and supervision of staff. Eight week training and testing program to achieve master certification. Weekly inventory and ordering of all beverage related products.

### **Bartender/Dining room supervisor**

Sandy Point Supper Club

January 1989 to May 1992

Staff the bar on a full time basis. Greeting of diners and seating in a friendly and timely manner.  
Manufacturing and Warehouse:

### **Assistant Store Manager**

Tires Plus - Rochester, MN

1990 to 1992

Responsible for daily store operations. Supervision of all staff members as well as meeting all sales goals. Monthly inventory and cost controls, ordering and control of all store supplies and products.

### **Sales**

Audio King

1988 to 1990

Sales, Customer service, continuing personal education, meet monthly sales goals.

### **Sales**

Pacesetter Corp

1986 to 1988

Outside sales; Demonstrate product and close sale in customers home. Meet sales goals.

### **Sales**

Kuehn Motors

1981 to 1985

Automobile sales; Inventory knowledge, build customer base.

## Education

---

## **Some college**

### Skills

---

25+ years of full service restaurant experience, both front and back of the house. 10+ years experience of restaurant management experience. Certified corporate trainer with both TGIFridays and Applebees. (10+ years)

### Additional Information

---

15+ years as announcer for both professional and non profit waterski shows. Former public address announcer for CBA basketball team.