

Somer Marzett

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Objective

- Ambitious and objective security guard with over five years of experience in the surveillance and security field. Two years in the leadership position where effective incident and emergency response, safety compliance, preventative action, etc. was learned and taught. On top of that, I have recently accumulated experience in production and remodeling trailer offices. Seeking a position that allows career advancement and improvement in constructive team leadership.

Education

COMMUNITY COLLEGE OF AURORA

- 5/23/16 – 5/2019
- Majoring in Psychology

GEORGIA STATE COLLEGE

- 1/14/15 – 5/24/2015
- Majoring in Medicine

LANGSTON HUGHES HIGH SCHOOL

- High School Diploma [5/24/2014]

Skills & Abilities

CONFLICT RESOLUTION

- As a past host home assistant, day camp counselor, and security supervisor, I faced many issues regarding behaviors, fights and fatal accidents which have fully strengthened my conflict resolution skills. I have the ability to think quick and effectively, calming both sides of conflict.

PHYSICAL DURABILITY

- I have the ability to lift over 80 lbs., can stand on my feet for approximately 12 hours, and have great stamina throughout the whole day. I try to exercise and stretch moderately so there is no doubt.

COMMUNICATION

- My past experiences all have called for great communication skills. I have been faced with many complaints and question about various concerns. So many that I am completely aware of how to solve any disputes in a passionate and professional manner. Through multiple quizzes and tests on communication skills, I've learned to listen to all sides of the story first and then takes the next step.

LEADERSHIP

- From being an N.J.R.O.T.C officer back in high school to supervising all three shifts at Manheim Denver, I've gained much confidence in taking control and leading the way all for the sake of the company I work for. I'd say that my leadership standards are to always be efficient, get things done right when it is assigned, and to be responsible for my team. If they do good it's because of me. If they ever do bad, it's because of me.

Experience

PRODUCTION WORKER / REMODELER | WILLIAM SCOTSMAN | 6/19/2022 – 10/20/2022

- Install data.
- Measure, cut, and change out ceiling tiles.
- Polish, stain, wood putty walls and doors.
- Knock down old walls and put up new ones.
- Install door frames and doors.
- Nail in batten strips.
- Paint ceilings, doors, vents and the outside of the trailer.
- Install vents.
- Cut and install window trim.
- Caulk cracks and holes.
- Stencil.
- Install door hardware and sign on the trailer.
- Glue on cove base.
- Burn up old floor tiles and put down new ones.
- Buff/polish and wax floors.
- Install blinds.

SECURITY SPECIALIST | GARDA WORLD | SITE ROVER | 6/2022 – CURRENT

- Work various site; each with different set of post orders, rules and regulations.
- Deter trespassing, vandalism, violence etc.
- Monitor CCTV cameras and alarms
- Keeps logs on every person entering and leaving.
- Troubleshoot gates, alarms, cameras.
- Daily inspect and maintain patrol vehicles. Make repairs if it is in my ability.
- Conduct foot patrols while keeping an eye out for property damage and other suspicious activity.
- Complete incident reports and keep an activity log.
- Resolve conflict.
- Direct people around and grant them access into places they need to go.
- Make sure all gates, doors and other entryways are secured.
- Work with law enforcement and EMT. Take CPR, first aid and other safety courses.

SECURITY SERGEANT | GARDA WORLD | SUNCOR COMMERCE CITY REFINERY | 7/18/18 – 6/19/22

- Keep watch of cameras and dispatch a mobile patrol officer to responded to events on the plants.
- Monitor alarms on a desktop.
- Hazardous spill/fumes procedures.
- Inspect patrol vehicle before driving a route.
- Follow strict photo taking protocol.
- Log all activities that happen on shift. Fill out incident reports when needed.

- Ensure safe driving on plants.
- Assure that no one smokes in non-designated smoking areas.
- Respond to emergency situations with the site's emergency response team.
- Trained new officers and give them tours of the facility.
- Unlock gates for workers and train crew.

EVENT STAFF | ESSENTIAL PERSONELL | ARAPAHOE PARK RACE TRACK AND HAVANNA PARK OTB | 5/2/18 – 12/28/19

- Check in horses making sure health and cogging forms are up to date
- Monitor and document every horse that leaves
- Monitor CCTV
- Assist betters with any issues
- Set off-track betting channels for betters
- Maintain betting systems
- Monitor every person for illicit items
- Perform strict access control.
- Check every person for commission license
- Work with Denver Commission Officer
- Break up verbal altercations

GUTTER INSTALLER | MONUMENTAL CONSTRUCTION LLC | 5/7/18 – 5/21/18

- Assists lead installer to install gutters, down spout, kick out, soffit and fascia
- Operates hand tools, power tools, ladders and relevant gutter equipment
- Runs errands, carries and delivers materials, tools and equipment
- Cleans job site

SELLER | RESELL | EBAY, OFFER UP, LETGO APP | 7/11/17 – CURRENT

- Buy new and used merchandise from discount stores, online bids, and mobile apps for cheap, fix it up, then sell the merchandise for double.
- Keep a steady amount of merchandise available to buyers on eBay.
- Buy merchandise every other day.
- Carefully inspect all for damages and stains that will not come off.
- Study the hottest selling items online each week.
- Study in stores what will sell and what will not by using mobile apps.
- Carefully calculate shipping and profit of all items.
- Write a detailed description of all damages (if any) on the merchandise prior to listing them.
- Take really good photos of items being listed. Photos of all damages, front, back, sides, tags, and close up photos of the material.
- Research how much the product will sell for and add the original price to its potential price to see if it is worth the buy.
- Order shipping material.
- Package all items carefully.
- Improve quality of all items before selling them.
- Reach out to buyers with excellent customer service skills for thanks, issues (if any), and to provide tracking numbers for their purchased items.
- Deliver all packages to the post office within one handling day.

- Received nothing, but positive feedback for shipping quick, careful, and for being a positive and communicative seller.

LYFT | DRIVER | AURORA – DENVER | 9/17/17 – 4/28/18

- If I accept a call, I will arrive there as quickly as I can.
- I take really good care of my vehicle.
- I obey all traffic signs and signals and I drive the speed limit.
- I provide excellent customer service skills.
- I try to engage in polite conversation with my passengers.
- I look out for my passengers.
- I accommodate to my passengers' needs.
- I act as a friend or family member when taking my passengers place to place.
- I briefly inspect my vehicle every day before taking off. Tire, fuel level, oil, seats, seat belts, etc.

SECURITY GUARD / ROVER | METRO WASTEWATER TREATMENT PLANTS | ALLIED UNIVERSAL | 5/2/17 – 9/11/17

- Manned strict access point and checked credentials before entranced. Access control.
- Was on call for overtime 24/7.
- Wrote reports on incidents that happened on the plant.
- Rail car procedures.
- Chemical delivery procedures.
- Patrolled entire facility by vehicle.
- Used CCTV to monitor entire facility and then dispatched mobile patrol if anything was wrong.
- Hourly door, gate, building, and fire main checks.
- Dispatched patrol officer or responded to alarms within the facility.
- Monitored all alarms upon desktop.
- Hazardous spill/fumes procedures.
- Vehicle/gatehouse inspections.
- Followed strict animal and children procedures.
- Made contact with every vehicle parked along the shoulder within Metro facility jurisdiction.
- Logged all activities I've done within the whole shift.
- More often worked gatehouse which is the lead position for this site. Command over mobile officer and or secondary gatehouse.
- Assured that no one smoked upon facility grounds. If cigarettes were found, I was to write a full report on it.
- First responder to any accident on facility grounds.
- Took numerous phone calls regarding the facility or the security company.
- Trained new officers and gave them tours of the facility.

SECURITY GUARD / SITE LEAD (PROBATIONARY SUPERVISOR) | MANHEIM DENVER | SECURITAS | 4/5/16 – 4/27/17

- Patrolled on foot and by vehicle.
- Monitored both foot traffic and vehicle traffic going into the lot.
- Made reports on car accidents, employee altercations, employee illness, missing keys from an auction vehicle, etc.
- Made sure the perimeter and the building on the lot was secured and free of breaches.
- Scanned vehicles off of the lot after they were auctioned off.
- Checked vehicles into the lot using AS400.

- Conducted vehicle searches prior to them leaving the lot.
- Kept train tracks cleared prior to letting the train on site.
- Drove vehicles off of the fire lanes.
- Issue gate releases so that car dealers and transporters could leave with their vehicles.
- Kept drivers on the lot from driving over 15 miles per hour.
- Acted as a sentry on the roof top of the auction bays with binoculars.
- Acted as a roof top dispatch to all vehicle patrols.
- Made sure no dogs, children, jumper cables, nor bicycles were on the lot.
- Made sure no one worked on vehicles.
- Jump started vehicles for car dealers and transporters.
- Handles money orders, cashier checks, and paperwork from customers who had their vehicles repossessed.
- Received CPR/First aid training.
- Was a first responders for any critical accidents on the lot.
- Escorted anyone who was not a car dealer off of the lot.
- Answered phone calls regarding business hours, gate releases, vehicle check in, service truck request, etc.
- Inspected each patrol truck.

- **ADDITIONAL TASKS INCLUDED:**

- Train any new officer on all of the tasks that needed to be fulfilled as a security guard at Manheim Denver.
- Driver certified officers by administering the written test and the driver's test.
- Used training and sign off packets for each officer.
- Trained new officers for a week.
- Gave new officers tours of the lot.
- Maintained the work ethic and knowledge of each officers.
- Conducted retrains of either senior officers or new officers.
- Gave my negative or positive observations of any officer to the site supervisor.
- Handled disputes of any transporter, car dealer, car puller, employee, or security officer.
- Delegated specific tasks to officers.
- Assigned duties for each officer.
- Supervised all officers on all three shifts.
- Worked all overtime other officers could not (Day, Swing, and Graveyard shift).
- Worked closely with field services, the branch manager, and the security manager.
- Took all calls throughout the day and night.
- Reported on site in case of any emergency.
- Made sure each shift was properly covered.
- Disciplined officers as needed.
- Spoke with any Manheim manager or supervisor who had a concern or regard to security.
- Handled supply requests.
- Attended supervisor meetings at main branch.
- Inspected all officers' uniforms.
- Inspected the site with a checklist for safety purposes.

SECURITY GUARD | MANHEIM DENVER | SECURITAS | 10/24/15 – 4/04/16

- Patrolled on foot and by vehicle.

- Monitored both foot traffic and vehicle traffic going into the lot.
- Made reports on car accidents, employee altercations, employee illness, missing keys from an auction vehicle, etc.
- Made sure the perimeter and the building on the lot was secured and free of breaches.
- Scanned vehicles off of the lot after they were auctioned off.
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ASSET PROTECTION ASSOCIATE | K-MART | 8/18/15 – 12/25/15

- Monitored shoppers through CCTV.
- Detected shoplifters using signs of suspicion.
- Apprehended shoplifters and guided them back to the loss prevention office.
- Filled out reports based on the items that were concealed.
- Made sure K-Mart perimeter was secured.
- Walked the floors in disguise of a shopper.
- Spider wrapped merchandise.
- Checked fire extinguishers.

BUSGIRL | OZ PIZZA | 10/13/14 – 08/13/15

- Clean tables free of dishes and garbage
- Sweep and mop the floors
- Assist all customers on the floor to the best of my ability
- Answer phone calls
- Bring food and beverages to tables

INTERN AT TB SECTOR | FULTON COUNTY DEPARTMENT OF HEALTH AND WELLNESS | 6/7/15 – 7/7/15

- Alphabetized files in the record room
- Built chart and documents for patients who is or was TB or HIV positive
- Watched and assisted the staff give TB shots to the patients

- Filled out field records and got in contact with TB suspects
- Entered x-ray and test results into computer

COUNSELOR OF DAY CAMP | ENABLE OF GA INC. | 6/16/14 - 7/28/14

- Aided developmentally disabled camper
- Helped them eat, swim, and walk
- Took them sightseeing
- Taught them how to use computers and how to cook

CERTIFIED HOST HOME ASSISTANT| OUR GODMOTHER'S HOUSE INC | 8/15/12 - 9/18/14

- Filled out charts (bowel movements, blood pressures, finances, health exam, etc.)
- Set up and distributed medication
- Kept everything in the home within state regulation (fire extinguishers, medication, cleanliness, food, emergency supply, etc.)

References

- Monumental Construction LLC (303) 947-4652
- Janna Turner (770) 695-8484 (Manager)
- Sean Casselberry (702) 715-2993 (Site Supervisor)
- Derek Ruff (720) 800-5395 (Security Manager)
- Brett Dye (816) 205-0118 (Asset Protection Manager)
- Lorraine Jordan (678) 698-1386 (Host Home Owner)

Certificate/Awards

- High school diploma
- CPR/First aid certificate
- Production Assistant certificate
- Host Home Assistant certificate