

Micah Ferguson

Thornton, CO

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Authorized to work in the US for any employer

Work Experience

Senior Sales Associate/Warehouse Associate

Music & Arts - Westminster, CO

December 2020 to Present

- warehouse duties including pulling orders, organizing and zoning items, direct contact with stores and sales representatives
- critical organizing tasks
- shipping items using Microsoft applications and UPS Campus Ship
- direct customer service from a sales standpoint
- ability to open and close store
- wide spectrum of product knowledge involving musical instruments and accessories
- cash handling and in-depth data input across several programs, including Excel, Outlook, and DAX

Assistant Store Manager

Le Creuset of America - Thornton, CO

August 2020 to December 2020

- high-clearance and high-responsibility position
- in-depth and constant customer service
- cash handling and safe responsibilities
- high level of daily data/weekly data input
- managing and training employees on new products and procedures
- visual merchandising and use of small spaces
- intensive usage of Microsoft Excel, Word, and Outlook

Home Department Lead

Cost Plus World Market - Thornton, CO

February 2020 to July 2020

- several management duties
- serving a high volume of guests in a variety of ways
- a high-clearance, keyholding position
- serious focus on merchandising, sign making, delegating tasks among co-workers
- handling cash, opening/closing safe duties

Replenishment/Cashier/Customer Service/Ordering/Sign-Making/Inventory

Bed Bath & Beyond - Northglenn, CO

December 2016 to February 2020

- constant and in-depth customer service

- scanning and organization
- inventory maintenance (cashier and on-floor scanning)
- ordering and replenishing items
- keeping shelves full of product and presentable
- opportunities for extensive product knowledge

Store Merchandiser/Delivery Driver/Warehouse Worker

Flatiron Provisions, Inc. (authorized Boar's Head distributor) - Frederick, CO

April 2019 to December 2019

- labor in cold storage while maintaining safe work practices (safe heavy lifting, keeping work area clean)
- operating and riding in refrigerated company trucks
- weighing and packaging product
- merchandising retail stores while communicating with management in those stores
- working early/odd hours
- rotation of product

Bookseller/Cashier/Ordering/Returning/Stocker

Hudson Group - Denver International Airport, CO

May 2018 to April 2019

- cashiering and customer service
- data input and culling, inventory
- creative displaying
- intense spatial organization
- receiving and returning books from and to vendors

Service Clerk/Stocker/Cashier

Cost Plus World Market - Lone Tree, CO

September 2016 to December 2016

- cashier
- customer service
- early morning stocking shifts
- item organization
- maintenance of a wide range of products

Server/Cashier/Bartender

LYFE Kitchen Restaurant - Lone Tree, CO

April 2016 to September 2016

- serving food, waiting/bussing tables
- customer service
- cashiering
- expo, in-kitchen responsibilities
- cleaning and closing duties

Cashier/Maintenance/Courtesy Clerk/Produce Clerk/Customer Service/General Merchandise

King Soopers - Highlands Ranch, CO

December 2011 to April 2016

- direct customer service

- making the store a safe, easy, and enjoyable place to shop at
- cleaning floors/bathrooms, maintaining product, inventory control
- product knowledge
- cashiering
- the ability to work several different positions in a month when needed (much experience)
- operating conveyance machinery (pallet jacks, forklifts)

Education

High school diploma

Eagle Academy - Highlands Ranch, CO

2012 to 2013

None in General Studies

Highlands Ranch High School - Highlands Ranch, CO

2009 to 2012

Skills

- Janitorial (2 years)
- Pallet Jack (5 years)
- Produce Experience (Less than 1 year)
- Heavy Lifting (5 years)
- Merchandising (8 years)
- Store Management Experience (Less than 1 year)
- Delivery Driver Experience (Less than 1 year)
- Cash Handling (8 years)
- Inventory Control (4 years)
- Warehouse experience (Less than 1 year)

Certifications and Licenses

Food Handler