

ISAIAH SMITH

Aurora, Colorado

Phone: (720) 989-8455 | Email: sisaiiah324@gmail.com

SUMMARY

I am a highly skilled and versatile professional with extensive experience in warehouse operations, and customer service that is passionate about continuous improvement and thrive in leadership roles. My goal is to further my career in management or a position where I can utilize my broad skill set to support company goals and missions.

EDUCATION

May 2014

**High Diploma, Range View High School,
Aurora, CO.**

EXPERIENCE

February 2023 - Present

**Amazon Warehouse Associate (Seasonal),
Amazon, Denver, CO.** Independently contracted to multiple companies for driving, delivering, and warehouse operations, with experience in robotics. Responded to emergencies, enforced safety protocols, and provided customer service while maintaining detailed reports

October 2022- December 2023

**Warehouse Worker, Conn's Home Plus-
Denver, CO, City,**
Operated electric pallet jack to efficiently unload and load shipments, ensuring timely and accurate inventory management.

TECHNICAL SKILLS: Forklift & Pallet Jack Operation; Robotics; Packaging & Shipping; Order Picking; Load & Unload; Programmable Logic Controllers; Welding; Plumbing; Electrical & Mechanical Knowledge; Carpentry & Woodworking; Heavy Lifting; Google Suite; NetSuite; Adobe Creative Suite & Illustrator; Social Media Management; Power Tools; Automotive Repair; Order Fulfillment; HACCP; Manufacturing; Sales Management; QuickBooks; Project Management; Data Analysis; POS; Warehouse Management; Software Troubleshooting; Continuous Improvement; Accounting Software; Inventory Management)

SOFT SKILLS: Leadership; Management; Customer Service (5 years); Retail Sales; Supervising; Bilingual (Spanish); Communication; Problem-Solving; Time Management; Organizational Skills; Team Building; Sales; Negotiation; Marketing; Business Development; Conflict Resolution; Upselling; Training; Visual Design; Hospitality; Team Collaboration; Strategic Planning; Analytical Thinking

CERTIFICATIONS: PMP Certification (2024); Certified Supply Chain Professional, *CSCP* (2023), LEED Certification (2022), CPR Certification (2022)

References Available Upon Request