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Objective: A responsible and challenging position where I can apply my past experience as well as learn new skills for future growth and achievement.

Professional Experience:

Desired Detail

Owner

12/17-present

- Ability to run a successful mobile auto detailing company.
- Maintain sufficient amount of product and material.
- Keep contact with clients to maintain pleasant and professional relationships.
- Maintain hours and schedules.

Cummins Rocky Mountain

After paint/ welder

02/19-03/20

- Fabricate/weld custom enclosures for generators
- Ability to transport material to and from job site
- Knowledgeable to seek repairs needed to enclosure
- Received training and certification for forklift, boom lift, scissor lift as well as fall harness Protection.
- Lead a crew of up to 9 individuals to complete projects.

Premium Panels

Lead custom metal roof fabricator

8/15-12/2018

- Drive 1 Ton pickup followed by a 16' trailer containing panel machine.
- Provide Customer Service to customers and Project Managers as first point of contact
- Measure and cut metal roofing panels to precise specifications according to order and foremen
- Needing and having to load excess of 2,000 lbs coils of material on to machine.
- Ability to use a forklift in a safe manner (forklift certified)
- Knowledgeable to being able to radius a flat panel using a special radius machine.
- Having to lead a crew of 4 so they can successfully complete their projects/jobs.
- Pass and hold DOT

Dyson

Repair Technician

8/12-12/14

- Troubleshoot and repair Dyson Vacuum Cleaners
- Greet and assist customers
- Filter and suggest products according to customer needs
- Retail sales and upsells
- Compile and analyze store reports
- Act as opening and closing manager as needed
- Travel to other stores nationwide to assist with repairs and trainings

Premier Labor Service

Labor Management

06/11-8/12

- Managed call operations for property reconstruction services.
- Primarily responsible for handling customer calls relating to customer services that range from landscaping, roofing, home remodeling, aluminum collection, room additions, and complete home remodeling.
- Worked directly with customers to evaluate customers remodeling needs to ensure that the work requirements fit within the customer's budget.
- Assessed customers repair requirements to determine proper job estimate.

Sears

Repair Technician

05/05-06/11

- Fielded customer repair requests received from Sears dispatch.
- Met with multiple customers on a daily basis to complete home appliance repair requests.

- Diagnosed and repaired fitness equipment, outdoor gas grills, garage door openers, dishwashers, garbage disposals, compactors, air compressors, and bench tools.
- Opened and closed repair requests using Sears S.S.T dispatch program
- Attended monthly customer service and repair trainings to ensure that the customer received the best customer service available.

Additional Skills:

- Bilingual; Able to speak clearly and write professionally in both English and Spanish
- Great typing and 10 key skills. Proficient with Microsoft Excel, Word, and PowerPoint
- Extremely quick learner with the ability to adapt to change easily
- Great customer service skills, ability to adjust communication style to relate to customer situation.
- Goal oriented, thriving to deliver high customer service while working for company's financial success.

Education:

- GED earned at Front Range Community College in 2004