

Derrek Sutherland

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Professional Summary

Accomplished warehouse professional with 15+ years of experience in inventory control, cycle counting, and materials handling. Demonstrated ability to manage order picking, maintain accurate stock records, and perform quality checks in fast-paced environments. Skilled in basic computer software and cross-functional collaboration to support production and process improvements.

Work Experience

QC & Inventory Control Associate

Umzu | Boulder, CO

October 2020 to April 2026

- Maintained accurate inventory levels through routine cycle counts and stock reconciliations to support production needs
- Verified and sorted incoming deliveries into correct staging locations to ensure proper material flow
- Conducted product tests to ensure compliance with quality standards, supporting production quality assurance
- Replenished and organized order picking areas to facilitate efficient material picking for production
- Managed Amazon store inventory by monitoring forecasts and coordinating timely shipments
- Utilized inventory software to track stock and execute inventory transfers as required

Warehouse/Customer Service Rep

Dal-Tile | Depew, NY

July 2013 to September 2020

- Managed warehouse operations including shipping, order picking, packing, and staging shipments to meet production and customer schedules
- Ensured order accuracy and timely fulfillment by collaborating with production and planning teams
- Performed daily cycle counts and maintained accurate inventory records to support stock integrity
- Operated forklifts safely and efficiently, adhering to safety protocols and leading safe work practices
- Processed and procured customer orders while resolving order issues to maintain strong customer relationships
- Supported general housekeeping and organized inventory storage areas to optimize workflow

Flooring Sales Specialist

Lowe's Home Improvement | Amherst, NY

October 2006 to July 2013

- Guided customers through product selection and installation options, demonstrating strong communication and organizational skills
- Managed multiple departments, maintaining clean and organized work areas to support efficient operations
- Delivered exceptional customer service, addressing inquiries and resolving issues to ensure satisfaction
- Supported inventory management by assisting with stock organization and replenishment as needed

Education

Regents Degree

Gowanda High School | Gowanda, NY
2000 to 2004

Skills

- Inventory management
- Order picking
- Materials handling
- Warehouse experience
- Forklift
- Packing
- Computer literacy
- Google Workspace

Languages

English

Certifications and Licenses

Forklift Certification

Additional Information

Authorized to work in the US for any employer