

Bill Carson

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Professional Summary

Experienced warehouse professional with 20 years in shipping and receiving, including supervisory and Management roles at Dillon Supply, Precision Machine Services and Victory Sign Industries. Skilled in inventory control, purchasing, safety operations, and handling sensitive government and military supplies. Proven ability to lead teams, manage order staging, and ensure accurate, efficient warehouse operations. Most recently I was directly responsible for increasing shipping fill rate to 99.6 percent by controlling inventory and quality checks on outgoing shipments. I am also responsible for increasing damage claim approvals on ltl and small pack to 98.2 percent.

Work Experience

Warehouse Supervisor/Manager

Dillon Supply | Chattanooga, TN
April 2024 to June 2026

Manage employees and operations of a distribution warehouse.

Shipping Supervisor

Precision Machine Services | Chattanooga, TN
July 2021 to November 2023

- Oversaw shipping and receiving operations for delicate Government and Military supplies, ensuring strict attention to detail and compliance

Shipping and Receiving Manager

Victory Sign Industries | Fort Oglethorpe, GA
October 2017 to February 2020

- Managed shipping, receiving, safety, and inventory control, while serving as Purchasing Agent directly under Debbie Borges

Warehouse Shipping Lead

Shaw Industries | Ringgold, GA
April 2014 to October 2017

- Led shipping operations at Plant 47, Ringgold, GA from April 2014 to October 2017, ensuring timely and accurate order fulfillment
- Trained and served as Expeditor and Billing Clerk for 2nd shift, supporting cross-functional warehouse efficiency

Warehouse Manager

Tennesco Electrical Supply | Chattanooga, TN
September 2008 to February 2014

- Directed warehouse operations, including scheduling deliveries, cycle counting, computer entry, and stock verification to maintain inventory accuracy

Education

Mathematics / Engineering (Some College)

Chattanooga State Community College | Chattanooga, TN
August 2002 to April 2023

Bachelor's degree

Upper secondary education

Skills

ERP systems Quick Books Industrial equipment Basic math Shipping & receiving Regulatory Compliance Order fulfillment Tractor-trailer Manufacturing facility reach lift Freight Inventory optimization Customer returns handling Materials handling Safety Protocols Shipping documentation Problem-solving Microsoft Excel Project leadership Teamwork Warehouse experience Warehouse safety management Billing Processes Mechanical knowledge Packing Inventory Auditing Safety management within transportation industry Training & development Manufacturing facility experience Cad Supply chain management Manufacturing maintenance Computer operation windows Pallet jack Forklift Microsoft Office Eclipse program Sales Supervising experience Wherenet Profit & loss Estat Dealership experience Tractor servicing Leadership Organizational skills Manufacturing management Mechanic experience Warehouse supervisor experience Facilities management Inventory management systems Inventory control Diesel truck repair Moving Process management Manufacturing Handling customer exchanges Order shipping Cycle counting inventory management Computer skills Driving Franchise business model Job boss Typing Customer service E-2 Dispatching Microsoft Outlook Attention to detail Supply chain transportation management Microsoft Powerpoint Warehousing technology implementation Merchandising Shipping operations supervision Communication skills Excel Customer retention scissor lift Purchasing Warehouse management Wind Tone Sales management Heavy lifting Physical inventory counts for inventory management Dashboard development expires 09-03-2028 Negotiation order picker Packaging Customer communication as well as the Shaw Transportation APP. Forklift Team leadership Diesel engine repair E-commerce AutoCAD Distribution center Delegation Fleet management Warehouse management system Productivity software Microsoft Word Management ECI Team development Service writing Supply chain pole lift Lean Six Sigma Operations management Inventory management Time management Store management Analysis skills word Random inventory counts for inventory management G-Link Retail management Cycle Counting

Military Service

E3 | United States Navy | United States

September 1985 to July 1988

Commendations

Sea service ribbon

Awards

Service

June 2002

Service Above During 9-1-1 Recovery.

By Governor Bill Lee.

Certifications and Licenses

CDL Class A

Forklift Certification

Driver's License

Additional Information

Authorized to work in the US for any employer