

BELEN RODRIGUEZ

3810 N. Maryvale Pkwy, Apt 2025

Phoenix, AZ 85031

(623) 792-3736

belen88marquez@gmail.com

PROFESSIONAL SUMMARY

Experienced quality control technician with hands-on experience in food production of acidified foods, specializing in chemistry-based QC Test (salt content, acidity, pH), weight checks, line release and sample preparation for sales team.

Strong customer-service support background with front-line phone handling and order fulfillment.

KEY QUALIFICATIONS

- Bilingual: read, write, speak Spanish
- Cross-Functional Role (QA technician, customer service, logistics support)
- Organized with my duties
- Focused on my work
- Can work independently
- Work well with others
- Works well under pressure
- Self-motivated

WORK EXPERIENCE

Kleins Kosher Pickle Company - Phoenix, AZ

Sept 2016 – Feb 2026

- QC & Analytical testing: salt content, pH, acidity, weight verification, label verification, defects count, release of production lines.
- Sample Management: preparation, labeling, shipping and tracking.
- GMP and Food Safety: HACCP, GMP's, traceability documentation.
- Communication & Support: customer service, phone inquiries, end-to-end online order processing.
- Continuous Improvement: Data recording, collaboration with production for root-cause analysis.
- Production Line employee: sorting, packing, filling, palletizing from 2016 to 2022.

Staffing Agencies - Phoenix, AZ

Sept 2013 – Feb 2016

Warehouse Team Lead

- Assigned employees their work assignments
- Pulled orders off the production line
- Prepared merchandise and placed items on table
- Closed work orders that came in or when completed on the computer system

Order Picker

- Searched and located items to scan
- Ability to lift up to 50lbs. repeatedly
- Placed scanned merchandise into appropriate boxes
- Responsible for sending items to other departments

EDUCATION

Independence High School, Glendale AZ, High School Diploma

REFERENCES

Lucia Thomas – QA Manager at Kleins Kosher Pickle – lthomas@kleinpickle.com
623-204-4675. Additional references upon request.