

NANDINI RAVI

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SUMMARY

- Results-driven IT Project Manager with 7 years experience across all SDLC phases
- Specialized in managing enterprise-scale J2EE-based Systems Integration and CRM-enhancement projects
- Experienced in Banking, Telecom, Retail and Public Sector domains
- Expertise in Waterfall, Agile, Iterative development models
- Possess Extensive U.S, International and 'Big 4' IT Management Consulting Experience

CORE COMPETENCIES

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|-----------------------|---------------------------|---------------------------|---------------------|
| ▪ Client Service | ▪ Project Management | ▪ Vendor Management | ▪ P&L Management |
| ▪ Resource Management | ▪ Agile Methodology | ▪ Requirements Management | ▪ Functional Design |
| ▪ Consensus Building | ▪ On-Site/Off-Shore Model | ▪ Java /J2EE Projects | ▪ IT Strategy |

PROFESSIONAL EXPERIENCE

SENIOR CONSULTANT, VIRTUSA CORPORATION, CHENNAI, INDIA

MAY 2010 - JAN 2012

Development Project Manager, Standard Chartered Bank

- Managed a **\$2 Million** USD engagement aimed at delivering a feature-rich, customized Customer Relationship Management (CRM) solution for the bank's consumer banking operations in 2 major South-East Asian markets
- Concurrently managed multiple product releases having separate set of stakeholders, scope, schedule and localization requirements, and delivered them successfully on-schedule, within-budget with fewest defects
- Led a 15-member team of functional and technical resources distributed across **Taiwan, Singapore, Malaysia, Srilanka and India**
- Developed detailed project plan and managed day-to-day operational aspects including resource identification, allocation, individual task assignment and plan execution
- Tracked development status and milestones, published weekly, monthly & quarterly status reports to internal and external stakeholders
- Managed scope and change control processes, performed impact assessments, tracked risks, issues and dependencies to closure by leading cross-functional coordination efforts and consensus building with appropriate business and/or technical teams
- Performed team-member performance appraisals, provided leadership and guidance to coach, motivate and lead team members to their optimum performance levels and career development
- Received Virtusa's '**Outstanding Contributor Award**' for excellence in project management and quality execution
Technical Environment: Java/ J2EE, Oracle, HP Quality Center, Siebel CRM, MS-Office, MS-Project, Waterfall

Delivery Project Manager, British Telecom (BT)

- Managed a **\$1.5 Million** USD project to deliver a customized middle-ware solution to support BT's Customer Relationship Management applications used across all BT's lines of business
- Led a team of **25** functional and technical resources distributed across UK and India in a multi-vendor environment
- Concurrently managed multiple releases leveraging the **Agile XP development** model
- Led all project management activities to operate within the constraints of scope, schedule and cost, including budgeting, revenue forecasting, invoicing, P&L responsibilities, resource and risk management
- Coordinated with project support organizations such as **Finance, Training, Resource Management and QA** in managing the operational aspects of the project
- Achieved **54% operating profit margin** and **25% improvement** in Client Delight Index
- Received Virtusa's '**BT Beacon Award**' for excellence in project management and process compliance
Technical Environment: Java/ J2EE, Oracle, Web Services, Siebel CRM, MS-Office, MS-Project, Agile XP

SYSTEMS INTEGRATION CONSULTANT, DELOITTE CONSULTING, TEXAS, USA

Nov 2004 - Oct 2008

Functional Lead, U.S State Superior Court System

- Architected detailed functional design to migrate over 1 Million business records from the client's legacy systems to a newly deployed web-based application developed by Deloitte
- Ensured 100% migration with minimal defects and developed a re-usable design framework that produced cost and effort savings of 50% in 4 subsequent deployments

- Liaised with C-suite stakeholders, business and technical leadership to identify, prioritize and consolidate functional requirements to integrate the client's IT systems across all its 53 business units
Technical Environment: SQL/Oracle 9i, Tibco 8.3 ETL, MS-Office, MS-Visio, MS-Project, Rational ClearQuest

Enterprise Application Integration Lead, Wal-Mart

- Led the implementation of an SOA solution to integrate the client's legacy and SAP financial systems across its operations in 5 countries
- Coordinated with vendor product teams and client business units to review requirements, developed high-level solution architecture and led a 10-member off-shore team to design, develop and test the middle-ware solution
- Coordinated with business and technical teams in UK and U.S to manage Functional Unit Testing (FUT), Integration Testing and User Acceptance Testing (UAT), code reviews, defect tracking and resolution
- Developed and maintained team work plan; delivered weekly project status metrics to client; managed the review and sign-off of client deliverables to track project milestones
Technical Environment: MS-Office, MS-Project, MS-Visio, Rational Clearcase, Rational Unified Process (RUP), IBM WebSphere Message Broker Toolkit 6.1, XML, Java, SQL/ DB2, SAP Process Integration (PI/ XI), HP Mercury Quality Center, EDI

Business Analyst, U.S State Superior Court System

- Managed requirements and developed detailed interface design for the deployment and integration of the web-based judicial Case Management System (CMS) with the client's legacy system across 53 business units
- Designed an online credit card payment processing system to support E-Filing payments from the web application
- Coordinated with the client's IT directors, project managers and key stakeholders to gather, define and consolidate interface requirements via client interviews, questionnaires, JAD sessions, business process analysis and review of enhancement requests
- Developed Storyboards, User Interface mock-ups and prototypes, Use Case diagrams and Scenarios using Object Oriented Design techniques
Technical Environment: XML, UML, HTML, MS-Office, MS-Visio, Rational ClearQuest, Rational ClearCase, Iterative Methodology

SYSTEMS ANALYST, IBM INC., VERMONT, USA

JUL 2004 – OCT 2008

- Designed and developed software modules to support the manufacturing and logistics applications used by IBM's Microelectronics group
Technical Environment: Java/ J2EE, IBM WebSphere Application Developer, MQ-Series, DB2

DEVELOPER, SENSORLOGIC INC., TEXAS, USA

JUN 2003 - JUN 2004

- Designed and developed Java-based remote-monitoring solutions and innovative algorithms to optimize them
- Demonstrated an efficiency improvement of 200% via optimization techniques over other established algorithms in the context of Telematics and Logistics applications
Technical Environment: Java 1.4, J2EE, XML, Apache Tomcat, ILOG, Eclipse IDE, Agile XP Methodology

TECHNICAL SKILLS

Databases	Oracle 9i,10g, SQL, MS-Access, DB2, PL/SQL
Tools	MS-Office, MS- Visio, MS-Project, HP Quality Center, Rational ClearCase, Rational ClearQuest, WebSphere Message Broker ToolKit v6.1, Eclipse IDE, TOAD, ER Win
Languages, Web Development	Java/J2EE, C/C++, JSP, Servlets, HTML, Java Script, XML
Packages	SAP Process Integration, Tibco Data Exchange 5.3
Methodologies	Iterative, Waterfall, Agile XP, SOA, Rational Unified Process (RUP)
Application Servers	WebLogic 8.1, Tomcat
Operating Systems	Windows 7.0/Vista/NT/2000/XP, Solaris, Unix, MS-DOS 6.0

EDUCATION

- Master of Science**, Computer Science, University of Texas, Arlington, U.S.A GPA: 3.8/4.0 **May 2003**
- Bachelor of Technology**, Chemical Engineering, University of Madras, India First Class **Jul 2000**

PUBLICATION

- IEEE International Conference on Networking, Sensing and Control, 2004 - "Anticipating the Future of Telematics"