

Porsche Honahni
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Objective:

I am a diligent professional customer service provider with 13 years of experience. I'm dependable, self-motivated and excellent in high-pressure situations. I aspire to provide exceptional service to each unique stakeholder across your organization.

Skills:

- Quick decision making
- Excellent communication and conflict skills
- Knowledge in Microsoft OneNote and Excel
- Document traceability
- Authoritative and able to multi-task on demand

Experience:

Prestige Casting
Quality Assurance Technician
July 2017-current

- Inspect and report on materials, services, processes, and products using measuring instruments and techniques to ensure conformance with the company's quality standards.
- Familiar with quality management systems and root cause analysis techniques.
- Conduct Internal audits for administration and sales.
- Participates in problem solving and continuous improvement projects.
- Communicate on the phone and in person with customers concerning pricing quotes and resolutions for product defects.
- Operate Die cast machines and perform secondary operations.
- Train all die cast and secondary operators prior to performing job/task.

Motherhood Maternity
Supervisor
Feb 2014- July 2017

- Coordinated sales team by managing schedules, filing important documents and communicating relevant information reflecting sales goal.
- Ensuring the Adequacy of sales-related equipment or material
- Restored customer complaints and sales

- Maintained promotion codes and pricing adequately on sales floor