

Robert Phillips

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Executive Summary

Results-focused management professional offering 8 years of progressive leadership experience. Transforms high-potential staff into outstanding leaders who demonstrate the creativity and savvy that is critical to the overall success of the company mission.

Core Qualifications

- Operations management
- Staff development
- Policy/program development
- Supervision and training
- Sound judgment
- Inventory control
- Cross-functional team management
- Calm under pressure

Professional Experience

Senior Medical Non-Commissioned Officer, 08/2011 - Current

U.S. Army - Fort Bliss, TX

Developed, coached, and mentored a team of medics that facilitated the medical needs of 108 soldiers. Provided medical management by tracking the medical profiles of all members, and ensured the overall deployable readiness status of the unit remained above 95% for 2 consecutive years. Oversaw training of all members assigned to the unit, ensuring their proficiency in providing first aid. Maintained highly sensitive government equipment in excess value of \$5,000,000. Served as the Unit Prevention Leader, ensuring the work environment remained drug free, by organizing and conducting random urinalysis testing in accordance with command policy. Leading to two prestigious Sabre Awards for the unit having zero drug related instances in two years.

Squad Leader/ Supply Sergeant/ Night Clinic Non-Commissioned Officer in Charge, 02/2009 - 08/2011

U.S. Army - Fort Jackson, SC

Managed a team of four junior medics, and six civilian LPNs. Wrote monthly performance evaluations, and provided monthly formalized counseling sessions to ensure the development of all team members, and to focus all members on common goal achievement. Provided daily medical care to between 50 and 75 individuals. While serving in the capacity of logistics manager for the U.S. Army's largest medical clinic. Initiated a financial strategy that allowed the unit to come in at least 15% under monthly budget, for seventeen consecutive months. Oversaw the night clinic operations that allowed for reduced workload across three departments, increasing the overall effectiveness of the hospital, and lead to reduced to wait times in the urgent care department, in turn leading to a 12% higher customer satisfaction rate per customer satisfaction surveys.

Emergency Medical Treatment Shift Leader, 10/2006 - 02/2009

U.S. Army - Fort Campbell, KY

Spearheaded a team of five medics in a high stress environment, assisting in achieving a 97% survivability rate. Served as the resident subject matter expert in the treatment of chemical,

biological, radiological, nuclear, and electromagnetic casualties. Developed and oversaw the implementation of the chemical decontamination station on two separate occasions, leading to the successful treatment and survival of over 120 patients affected by chlorine gas exposure.

Platoon Medic, 05/2002 - 10/2006

U.S. Army National Guard - Columbia, SC

Oversaw the medical needs of 22 soldiers while deployed to Iraq. Provided medical care under combat conditions, and executed patient evacuations, on both air and land platforms. Assisted in the planning of numerous combat patrols. Facilitated positive relationships with local indigenous personnel, by providing medical care and spearheading the effort to provide them with food and clean water. Initiated an effort to build water filtration systems in three local villages, using material acquired from local sources only.

Education

2006 U.S. Army Warrior Leaders Course - Fort Campbell, MD, U.S.A.

Certificate of Completion Basic Management

Was selected to compete at the Outstanding Leadership Board, as 1 of 4 participants from an overall class of 352 graduates.

2006 U.S. Army CBRNE Casualties Course - Fort Campbell, MD, U.S.A.

Certificate of Completion Treatment of Chemical Warfare Casualties

Finished with a perfect score during both the hands-on portion, as well as final written testing.

2003 U.S. Army School of Combat Medicine - Fort Campbell, MD, U.S.A.

Certificate of Completion Combat Medical Application

Finished as an honor graduate by maintaining a final academic average of 96.4%

Affiliations

Association of the United States Army Leadership Development Program