

Phillip Martinez

Lubbock, TX

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Work Experience

Cashier

United SuperMarkets

February 2017 to Present

As a cashier, we are required to treating the guest with respect and ultimate service. Greeting the guest when they come in and when they leave. Quick service, and always willing to go the extra mile!

Warehouse Worker/Sales Associate

Red Raider Outfitter - Lubbock, TX

Present

At Red Raider Outfitter I had multiple responsibilities! As a warehouse worker we would process any necessary apparel that comes in that day. Understanding where certain clothes are at, as well as maintaining the area and keeping it organized. During game weeks or any other busy weekend, as a sales associate I handled the money. Checking customers out, as well as handling the money for my own till at the end of the day!

Overnight Stocker

HEB - Lubbock, TX

Present

As a overnight stocker for the frozen department, our job is to make sure all backstock is worked before even touching the new truck. After this is completed, we also have to front the items in all the fridges and clean up the floor or any messes we have!

Sales Associate

Tradehome Shoe Stores, Inc. - Lubbock, TX

September 2018 to December 2018

As a sales associate for shoes I learned many retail lessons. Knowing how to talk people and steer them into trusting you on what you know helped go a long way. Having background information in trends and the item you are selling went a long way!

- Sold footwear

Delivery Driver/Cook

CHOP CHOP - Lubbock, TX

February 2018 to August 2018

As a delivery driver my job was to get food to the customers in a timely manner but with the same satisfaction as if the customers would have come in and ate! Handing money and having a idea of handling cash went a long way! As the lead cook at night I lead a kitchen of 3 people! Learning to work in a always changing work place helped me learn many lessons! Being able to get the best of your co workers helps long term wise!

- Delivered products in a timely and courteous manner
- Consistently completed on-time deliveries
- Maintained receipts and income from deliveries

Education

Business

South Plains College - Lubbock, TX
August 2019 to Present

High school in Psychology

Lubbock High School - Lubbock, TX
August 2016 to May 2019

High school

Skills

- Customer Service
- Team Member
- Fast Food
- Food Prep
- Food Service
- Fast Food
- Food Service
- Food Prep
- Sales Experience
- Food Preparation
- Kitchen Experience
- Delivery Driver Experience
- Cash Handling
- Busser
- Cashiering
- Stocking (1 year)
- Serving Experience
- Cooking

Certifications and Licenses

driver's license

Assessments

Customer Service — Familiar

August 2019

Measures a candidate's skill in evaluating approaches to customer service & satisfaction.

Full results: [Familiar](#)

Memorization — Highly Proficient

August 2019

Measures a candidate's ability to commit product or merchandize information to memory and recall at a later time.

Full results: [Highly Proficient](#)

Customer Focus & Orientation — Completed

March 2019

Measures a candidate's ability to respond to customer situations with sensitivity.

Full results: [Completed](#)

Social media — Highly Proficient

June 2020

Creating content, communicating online, and building a brand's reputation.

Full results: [Highly Proficient](#)

Customer focus & orientation — Proficient

August 2019

Responding to customer situations with sensitivity.

Full results: [Proficient](#)

Sales fit — Completed

January 2021

Measures the traits that are important for success in sales positions

Full results: [Completed](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.