

Philip Martinez
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Objective

Entry-level IT Support professional with hands-on experience in desktop support, troubleshooting, and customer service.

Proficient in Windows and Linux environments, Active Directory, and help desk applications.
Eager to provide technical solutions and excellent support as part of a dynamic IT team.

Skills

- Windows, Linux, and Mac OS support
- Desktop/laptop repair and troubleshooting
- Active Directory, Service Now, SAP
- Hardware/software installation and upgrades
- Networking basics, cybersecurity
- Customer service and communication
- Python, C, C++ (basic scripting)
- Microsoft 365, Excel, SQL, AutoCAD

Experience

Kratos Industries, Arvada, CO

Panel Wiring Technician – PLC Systems Build | Jun 2020 – Nov 2025

- Built and wired PLC control panels and system enclosures from schematics and electrical diagrams.
- Installed and terminated components including terminal blocks, fuse holders, relays, power supplies, and communication modules.
- Routed, bundled, and labeled wiring to industrial standards for efficiency and quality assurance.
- Assisted engineering and quality control teams in verifying electrical continuity, panel layouts, and system integration.
- Supported fabrication and testing of custom automation systems for industrial clients.

AeroTech – Medtronic, Boulder, CO

Electronic Assembly and Tester | Apr 2025 – Present

- Assembled and tested electronic components for medical devices.

Metron-Farnier, LLC, Boulder, CO

Electronic Assembly and Tester | Jun 2023 – Nov 2024

- Assembled and tested electronic components for water monitoring devices.
- Performed network provisioning and data analysis.

Battelle National Environment Observatory Network, Boulder, CO

Electrical-Mechanical Engineer | Aug 2022 – Aug 2023

- Supported hardware/software assembly and troubleshooting for NSF projects.
- Utilized SAP, Service Now, and Excel.

Independent IT Consultant (PMDS LLC) | Feb 2022 – May 2022

- Provided desktop/laptop repair, upgrades, and maintenance for clients.
- Supported Active Directory and Service Now for organizations including Denver Public Schools.

Education & Certifications

- B.A.A.S. Engineering, Metropolitan State College, Denver, CO
- A.S. Computer Data Processing, Parks Jr. College, Denver, CO
- CompTIA A+ | Denver Housing Authority | 2019
- Cybersecurity Certificate | Coursera/Google | 2023

- Python Certificate (in progress) | Coursera/University of Michigan
- IBM Data Analytics with Excel and R (in progress) | Coursera/IBM

Additional Experience

- CAD Drafting & Engineering Support (various roles, 1988 – 2022)
- USAF, A1C | Mar 1980 – Jun 1982