

Kevin Phares

Route Salesman

Round Lake Park, IL

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- Administered operating system installations for Windows 2000 and Windows 2003
- Structured groups and organizational units for network administration directories
- Responsible for maintaining and fixing multi-function printers and mass storage devices
- Ability to restore and back up files; recover data and deleted files
- Troubleshoot domain servers and service clients
- Valuable experience performing skills and operation procedures in virtual environments
- Monitored network systems, using tools to create counters and performance alert programs
- Performed troubleshooting on TCP/IP connectivity with Windows XP
- Configured firewalls and clusters with Windows Server 2003
- Implemented local security policies; created local user and group accounts

Training/Education

Computer Systems Institute January, 2012 (expected)

Work Experience

Route Salesman

Nestle Waters - Northbrook, IL

March 2001 to October 2010

- Responsible for truck maintenance to be scheduled for proper performance
- Nationally recognized in top 1% of route promotional sales out of 2000 drivers
- Won safety award for good driving practices
- Outstanding customer service relations in business matters
- Assisted other route salesman to finish daily tasks
- Managed route delivering water to business and residential customers

Field Engineer

Elm Systems - Wauconda, IL

March 1999 to February 2001

- Manufactured and assembled electronic measuring machines
 - Performed calibrations on-site to customer specifications and ISO standards
 - Managed total project from installation to usage of systems
 - Traveled to client locations to train, maintain, and troubleshoot machinery and software
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Education

Diploma in General Education

College of Lake County - Gurnee, IL

Additional Information

- Ability to work well independently and as part of a team
- Great problem analysis skills, use of judgment and ability to solve problems efficiently
- Motivated towards achieving set goals and deadlines in a timely manner
- Certified IT Professional with excellent troubleshooting, network and security knowledge