

Ebony Penny

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I am a hardworking driven college student. Also a dedicated customer service representative motivated to maintain customer satisfaction and contribute to company success.

WORK EXPERIENCE

Team Member

TCBY Yogurt - Denver, CO - February 2013 to May 2013

Provided customer service, prepared orders handled money kept the work place clean assisted team members with store duties.

Bakery Clerk

King Soopers - Aurora, CO - April 2012 to December 2012

Responsibilities

Package and label bread and pastries, keep my work station clean and organized, bag groceries push carts provide great customer service.

Accomplishments

I got promoted

Skills Used

Cash register customer service label making

EDUCATION

Diploma

Concorde Career College

2013 to Present

Nursing

University of Arkansas Pine Bluff - Pine Bluff, AR

2009 to 2011

High School Diploma

Challenges choices and images Charter School - Denver, CO

2006 to 2009

SKILLS

Excellent customer service skills, excellent listening skills, written and oral communication skills, problem solving skills, Energetic work attitude