

Peggy Biggs

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Professional Summary

Motivated Store Manager with more than 6 years of experience in leading all aspects of retail operations including shrink, customer retention, visual merchandising, P&L, and inventory management. Communicates objectives and visions clearly to department managers and drives performance by building customer loyalty. Able to train, mentor, and develop promising staff into effective leadership. Hardworking Manager/Associate focused on completing work quickly to consistently exceed targets. Reliable team member accustomed to taking on challenging tasks. Dedicated to business success. Works well independently to handle assignments and always ready to go beyond basics assignments. Quick learner with good computer abilities.

Experience

November 2019 to March 2020
ACE Cash Aurora, CO
Store Manager

Open/close the store promptly, manage Cash intake and out, attend to customers needs in a timely manner, order Cash/coin when needed, process payday loans appropriately, make daily store deposits, keep the store clean daily to company standards, reach out to surrounding businesses and neighborhoods to improve business and revenue for the store,

June 2018 to March 2019
Securitas Security Service Denver, CO
Security Officer

Was placed in a bank, maintained visual contact with all customers and employees going in and out of the bank, patrolled the grounds on an hourly basis, reported to the local police department if a problem arose. Made my presence seen at all times to make sure all employees and customers were kept safe

January 2012 to June 2018
ACE Cash Express Aurora, CO
Store Manager

Open/close the store on time, attend to customers needs in a timely manner, order supplies for the center and order all Cash/coin for the center, make daily deposits and clean the store on a daily basis,

Increased revenue and reduced risk by enforcing company policies and improving operations.

Education

April 2014 Colorado Technical University Colorado Springs, CO
Associate of Applied Science Business Management
Studied all aspects associated with Business Management, minor in human resources, graduated with a 3.4 GPA,

Skills

