

LaChanna Ressie

Saint Charles, MN 55972

lachanna74@gmail.com - 507-4587807

Client Service Associate with exceptional people skills. Versed in handling changeling customers and being customer

service focused. Desires a challenging role as an at home customer service representative.

Core Qualifications

Results-oriented Cash handling accuracy

Client-focused Banking and financial services background

Quick learner Time management

Active listening skills Detail-oriented

Energetic work attitude

WORK EXPERIENCE

United States Postal Service

Winona, MN - 2017-02 - Present

In a timely manner sort and distribute all parcels and letter mail to be delivered.

Workers Compensation Patient Specialist

The Affiliated Group – Rochester, MN - Rochester, MN - 2016-07 - 2017-01

Collection of past due invoices on workers compensation claims. Following all state rules and regulations.

Utilizing all manual procedures to complete and close all claims worked.

Client Service Representative

Bremer Bank - Eyota, MN - 2015-06 - 2016-07

Effectively controlled the release of proprietary and confidential information for clients.

EDUCATION

Associate in Accounting

Mn state college southeast technical - Winona, MN

2011-01 - 2019-05