

# Oswaldo Ramirez

Minneapolis, MN

- Email me on Indeed: <http://www.indeed.com/r/Oswaldo-Ramirez/ca3d4f6a9ae9cb24>

Authorized to work in the US for any employer

## Work Experience

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### **Amazon Delivery Driver**

United Transportation - Eagan, MN

June 2018 to Present

- Executed daily pre-trip safety inspections on all equipment.
- Load merchandise onto trucks for delivery to customer locations.
- Deliver to residents and businesses around the greater Minnesota area for one of the world's most iconic brand.
- Followed dispatch instructions and communicated with dispatch as required including delays arrivals and equipment problems.
- Verified and completed required documentation and reports.

### **General Warehouse Worker**

Best Buy Distribution Center - Bloomington, MN

April 2016 to April 2018

Unload and process receipt of merchandise from inbound trucks.

- Operate equipment in a safe manner, process all orders by locating specified product and moving product to the loading dock.
- Load merchandise onto trucks for shipment to company locations.
- Maintained a clean work area by removing empty pallets, sweeping and cleaning up boxes and other debris.

### **Customer & Product Compliance Specialist**

River of Goods - Saint Paul, MN

July 2012 to April 2016

Read, analyze, and maintain records of customer's manuals/requirements and effectively communicate to overseas offices and internal departments.

- When alerted about unsatisfactory reviews, had to proceed with an analysis, presented a report to supervisor and product development.
  - Interacted with customers QA and distribution center staff as well as third party services.
  - Regular and ongoing communications with overseas offices regarding quality and packaging issues.
- Ensure standards of quality and reliability are met

## Education

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**Certificate of Public Works**

Hennepin Technical College - Eden Prairie, MN

August 2018 to Present

**High School Diploma**

Southwest High School - Minneapolis, MN

September 2009 to June 2012

**Additional Information**

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- Excellent customer service and communication skills developed through work history
- Leadership skills demonstrated through training of staff
- Identifying customers needs using open ended questions
- Good organisational and time management skills