

Odyssey Moncada

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Summary

I am an organized individual experienced with both in person customer service & warehouse fulfillment, as for now I currently work for Advanced Circuits as an IPC Specialist/Quality Assurance Inspector. I have a record of maintaining accuracy and efficiency, stocking activities, and recordkeeping. My skills range from operating manual pallet jacks, scanners, basic computer information, ipc specialist, an ability to complete tasks on time in both individual and team settings. I'm highly organized and a detail-oriented worker, with a drive to exceed expectations & leverage skills. I believe I can be relied upon to help your company achieve its goals, & my abilities to successfully fill the role at your company are great. Im seeking a great opportunity to show that I'm Dependable & a reliable future associate, ready to learn and grow with your company

Skills

Math Calculations, Cash Register Operations, Warehouse Fulfillment, Quality Assurance/Quality Control, & PCB Inspections

Experience

QA Inspector / IPC Specialist

Advanced Circuits

09/2023 - Present

- Conducted detailed inspections of circuit boards to ensure they were in compliance with safety regulations & IPC standards & ITAR REGULATIONS
- Identified any potential hazards or areas that needed improvement through various visual inspection, reports & testing for circuit boards
- Investigated customer complaints regarding product quality, reliability, or performance issues
- Worked closely with management teams to help identify process improvements that would improve overall efficiency levels
- Documented all inspection results accurately in accordance with established guidelines
- Reviewed supplier documentation and ensured it was compliant with relevant regulations
- Evaluated the effectiveness of existing quality control systems and made recommendations for changes or improvements as necessary
- Audited incoming materials against purchase orders to verify accuracy of delivery contents
- Verified inventory count accuracy by cross-referencing physical counts against computerized records
- Ensured compliance to the applicable industry standards, such as ISO 9001, AS9100 and other ipc standards
- Using CMM machine, Pin Gagues, Calipers & various of tests to ensure PCB Boards meet the customers requirements

Fulfillment Center Associate/ Quality Assurance

Kroger

08/2022 - 07/2023

- Performed tasks all throughout the warehouse in various temperatures such as the freezer, chill & ambient
- Performed proper lifting and handling techniques to maintain safe working environment
- Prepared orders by processing requests, pulled materials from warehouse, packed boxes, and prepared shipments
- Received returns of damaged and incorrect orders to process replacements
- Maintained tidy and organized warehouse environment to comply with cleanliness standards
- Built pallets and positioned orders on loading dock to safely pile and ship goods
- Picked and packed order items
- Pulled merchandise from inventory storage and documented quantities to maintain accuracy
- Reduced fulfillment errors by using RF scanners to quickly pick items to proper bins
- Safeguarded products in storage to protect from spills and damages
- Performed cycle counts on a regular basis to ensure accurate inventory records.
- Inspected unloaded product for shortages, damage, quality or deterioration of packing and reported findings to supervisor.

Warehouse Associate

Amazon

04/2022 - 07/2023

- Prepared orders for shipment by picking, packing, and labeling merchandise
- Assembled orders and packed items for shipment, conveying orders to shipping
- Checked packages and merchandise for damage Used hand-held devices and computers to record and monitor inventory levels, audits, & address inaccuracies
- Consistently lifted materials weighing as much as 50 pounds
- Inspected incoming and outgoing shipments to verify accuracy and prevent errors Manually or mechanically loaded and unloaded materials from pallets, skids, platforms, cars, lifting devices, or other transport vehicles

Sales Associate

Forever 21

11/2020 - 01/2022

- Replenished shelves with incoming stock orders and performed daily spot checks on inventory
- Moved products and equipment to appropriate locations to maintain workspace cleanliness
- Inspected products for defects and damages and reported discarded items to supervisors
- Sorted and organized merchandise from shipment arrival
- Loaded and unloaded shipments from delivery trucks after completing order documentation
- Met merchandising standards by keeping store stocked and products faced
- Encouraged customers to make additional purchases and suggested relevant items
- Operated cash register and POS to handle purchases, refunds, and exchanges for customers
- Promoted benefits of store credit cards or customer loyalty programs to encourage repeated business
- Greeted and escorted customers to product racks and shelves to assist with finding merchandise

Education

Business And Accounting GPA ~ 3.7

Community College Of Aurora