

# Terrie Newsome

## Security Officer

Minneapolis, MN  
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Services-oriented professionals with extensive experience performing housekeeping functions at a fast paced hotel as well as for private clients, demonstrating exceptional communication skills; a positive attitude, and reliability to function independently; the willingness to assume additional responsibilities; the cooperative manner to contribute to a team effort; and the organizational skills to meet deadlines.

### WORK EXPERIENCE

#### **Security Officer**

Avalon Fortress - Minneapolis, MN - 2007 to 2012

Performs security checks by doing pat-downs, checks bags, and ensures that behavior does not get out of hand

#### **Janitorial**

Aramark - Chicago, IL - 2006 to 2006

2006

Janitorial

- Provided cleaning duties throughout the Navy Pier area, maintaining great performance on the job.

#### **Homemaker**

Department of Human Services- Healthcare - Chicago, IL - 2005 to 2005

Provided over and above the call of duty service for one regular senior adult client.

#### **Homemaker**

Help at Home - Chicago, IL - 2000 to 2004

Provided over and above the call of duty service that resulted in accruing group of fifteen regular senior adult clients.

#### **Housekeeper**

The Olivia Hotel - Chicago, IL - 1995 to 1999

Consistently obtained performance standards while maintaining sole responsibility for cleaning sixteen rooms per day while also operating onsite laundry at a small hotel with a high guest turnover. Developed systems that contributed to providing immediate servicing with contributed to increasing guest ration. Earned compliments from General Manager for maintaining punctuality and high level of accountability.

#### **Server/Cashier**

Libby's Diner - Chicago, IL - 1989 to 1994

Maintained long-term position at popular neighborhood diner. Provided high level of energy, constant attention and exceptional service that contributed to building a regular customer base and obtaining section requests and gratuities significantly higher than that of eight other servers.

#### **Server/Cashier**

Tom's Diner - Chicago, IL - 1987 to 1990

EDUCATION

**Diploma**

Marshall High School - Chicago, IL

1991