

Ian Neumann
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Objective

To obtain a customer service career at a top-notch company and utilize the skills I have obtained through previous work experience.

Skills And Strengths

- Flexibility and Adaptability
- Successful leader, equally effective as member of a team.
- Highly organized; able to multi-task and accomplish multiple objectives.
- Professional demeanor and attentive to detail.

Experience Related To Position

Assistant Manager, Street Legal Burgers, Flat-Iron Mall , Broomfeild, 01/15/12-7/16/13

- Oversees and manages all areas of the restaurant
- Ensures guest service meets company standards and customer satisfaction is maintained
- Respond to customer complaints, taking appropriate action to solve the problem
- Head cook
- Counts safe every morning and makes sure registers have correct change.

Intern, Andaluca, 407 Olive Way Seattle WA. 98101, 09-26-2011, 11-6-2011

- Covered all aspects of Chef Wayne Johnson's kitchen including expediting orders , banquet work, working the line and prepping for the line.

Theater Attendant , The Minor Theater, Arcata Cal., 2008/2010

- Worked cash register as well as movie projectors.
- Cleaned theaters.

Line Cook / Prep cook, Hickory House, 317 West Norris Dr. | Ottawa, IL, 61350, 2003-2006

Head Line Cook / Prep cook

- Conducted preliminary food preparation.
- Responsible for setting up serving lines, garnishing food items.

Volunteer Experience

Food As Art, Chef Wayne Johnson, Seattle WA. , April 16, 2011

Worked with many chefs and gained valuable tips and inspiration.

Volunteer, Italian Fest, Seattle Center, September 24th-25th 2011

Helped prep, clean and cook as well as hand out samples and set up demo stations.

Prep/plating, Lisa Dupar Catering

Worked three different events with Lisa Dupar Catering including an huge event at the Woodland Park Zoo and a Microsoft event at The Future of Flight.

Education

Le Cordon Bleu College of Culinary Arts

Graduated Nov,14,2011

Ottawa Township High school

Class of 2006

Certification And Awards

Serve-Safe Certified 3/24/2011-3/24/2016

