

MOSES T. NDICHU

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EXPERIENCE**MyISP Limited, Nairobi, Kenya 2010 – 2012**

Supervisor Structured Cabling Projects

- Supervised and compiled reports on structured cabling projects.
- Keeping track on Inventory onsite.
- Responsible for 3 to 5 man crew and approving their time records.
- Resolving complaints raised by clients.

MyISP Limited, Nairobi, Kenya 2008 – 2010

Web Developer

- Developed new websites and maintained or upgraded existing websites.
- Support clients on website and email issues online, over the phone or onsite.
- Trained interns web development using content management system such as Wordpress and Joomla

Telkom Kenya (Now Orange Kenya) Nairobi, Kenya 2007

Technical Support Intern

- Managed and Monitored the ADSL Network management system.
- Support Clients with Internet connectivity and computer hardware or software related problems.
- Registered new domains and created email accounts

EDUCATION

Diploma in Business Information Technology, 2006 Strathmore University, Nairobi

Certificate CCNA, 2007 African Advanced Level Telecommunications Institute, Nairobi