

# NICHOLAS McMARTIN

Worland, WY 82401

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## PROFESSIONAL SUMMARY

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Self-motivated IT enthusiast brings proven leadership, organizational and customer relations skills. Independently solves problems and keeps teams on task to handle diverse business requirements. History of creative solutions and retaining talented staff.

## SKILLS

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- Client Records Management
- Switches and Routers
- Data Communications
- System Maintenance and Repair
- Computer Configurations
- Documenting Incidents
- Assisting with Deployments
- Computer System Connectivity
- User Support and Troubleshooting
- Technical Support and Assistance
- Setup and Installation
- Component Replacements

## WORK HISTORY

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07/2018 to Current **Lead Blow Mold Technician**

**Admiral Beverage Corp.** – Worland

- Leveraged skill and expertise with equipment to manipulate plastic into different patterns.
- Completed tasks by deadlines to keep production moving, profits optimized and customers satisfied.
- Protected team members, delicate equipment and supplies and visitors by enforcing safety regulations and practices while creating unique plastic crafts.
- Followed start-up, production and cleaning protocols, as well as completed required logs and documentation.
- Resolved issues during startup and production while adhering to blow process sequence of operations.
- Proved successful working within tight deadlines and a fast-paced environment.
- Demonstrated creativity and resourcefulness through the development of innovative solutions.
- Analyzed test results, machine error messages and information to diagnose equipment problems.

## EDUCATION

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**Associate of Science: Computer Science**

**Northwest College - Powell, WY**

**CompTIA A+ CE**

**Coursera Google IT Support Specialist**

Courses include: IT Security. Operating Systems. System Administration and IT Infrastructure. Computer Networking. Technical Support Fundamentals

Expected in 06/2023 **CompTIA Net+**