

# Lorena Moore-Karppinen

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## Resumé

### Education

2008–2012 **Bachelor's Degree**, *Ethnic Studies*, Cornell College.

Course Independent Research Project on Muslim Women in America, Multicultural  
Highlights Literature, Race and Ethnic Relations, Human Relations

### Experience

2012 **Research Associate**, *University of Colorado in Boulder*, Boulder, CO.

- Data Management, transcribed and interpreted audio used for research purposes

2010-2012 **Library Circulation Desk Worker**, *Cole Library*, Mt. Vernon, IA.

- Answered routine inquires and referred patrons in need of professional assistance
- Maintained record of items received, stored, issued and returned
- Shelled books and ensured correct categorization
- Developed customer and personal service skills, problem solving
- Closed building; established proper organization for next day

2009-2010 **Student Telecounselor Admissions Representative**, *Cornell Admissions*, Mt. Vernon, IA.

- Acquired customer service and intercommunication skills
- Served as a resource for questions about Cornell College

2010 **Volunteer**, *Youth Educational Programs*, Santa Barbara, CA.

- Assisted with organization for international exchange student program

### Leadership

2010-2012 **Vice President and Service Chair**, *Rho Zeta Omicron Social Group*.

- Coordinated community service opportunities
- Planned projects to promote group values and morale

2011-2012 **Co-Founder**, *NOMS Living and Learning Community*.

- Helped plan, organize, and create monthly meals for group; college community
- Maintained a budget for relevant monthly expenditures
- Explored different culinary themes and skills through practical application

2009-2012 **Member and Instructor**, *Slick Shoes Swing Dancing Group*.

- Rehearsed in large group for choreographed performances
- Brought knowledge and skill from professional instruction to group

2010-2012 **Publicist**, *Zombie Outbreak Management Facilitation Group*.

- Designed and distributed informational posters, bolstering attendance
- Made use of local environment to advertise with chalk and spray painted designs