

Moises Gaytan Vizcarra

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970-430-7846

Work Experience

Sales Associate, Associate Manager, Retail Store Manager

T-Mobile(Wireless Vision LLC)

June 2017 to May 2024

- Provided exceptional customer service to individuals visiting the T-Mobile store,
- Exceeded monthly revenue goals through acquiring new customer accounts, maximizing existing customers' accounts to identify revenue opportunities, and excelling in quality metrics.
- Ensure that sales associates are up to speed on training for new products and offerings
- Responsible for all aspects of retail including hiring, training, marketing, loss prevention, P&L and team leadership.
- Had consistently low chargebacks in all of my positions with the company.

SKILLS:

- Enthusiastic, knowledge-hungry learner, eager to meet challenges and quickly assimilate new concepts.
- Innovative problem-solver who can generate workable solutions and resolve complaints.
- Flexible team player who thrives in environments requiring ability to effectively prioritize and juggle multiple concurrent projects.
- Computer-literate performer with extensive software proficiency covering wide variety of applications.
- Exceptional listener and communicator who effectively conveys information verbally and in writing.
- Highly adaptable, mobile, positive, resilient, patient risk-taker who is open to new ideas.
- Dependable, responsible contributor committed to excellence and success.

Certified Tech and Sales Associate

Staples-Fort Collins, CO

October 2016 to June 2017

- Troubleshoot laptops and desktops as they came in.
- Collaborated with team to make sure customers got the best quality customer service.
- Worked with Customers to get them what they needed in a timely manner.
- Worked with a team to finish task ahead of time and reach our goals.

Audio Technician

Legacy Church-Fort Collins, CO

January 2013 to September 2016

- Took over all task & duties without being asked to.
- Provided top quality sound and trouble shoot any issues.
- Collaborated with the team to make the best atmosphere and experience.

Residential Painter

On-Site Trim and Paint-Cheyenne, WY

May 2015 to August 2016

- Prepared houses by following verbal instructions .
- Completed all projects in a timely manner as well as giving the best quality.
- Interpreted for the manager from English to Spanish.

Education

High School Diploma

Fort Collins High School - Fort Collins, CO

May 2016 to May 2016

Online course in Computer Applications

Aims Community College - Greeley, CO

May 2016 to May 2016

Skills

- Bilingual: read, write and speak both English and Spanish.
- Store Management Experience
- Troubleshooting
- Computer Literacy
- Computer Networking
- Profit & Loss
- Loss Prevention

Certifications and Licenses

Driver's License