

Mitchell Young

Meticulous Problem Solver

Welcome, MD 20693

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My objective is to obtain a challenging position as a manager aligned with my personal values and a culture driven by diversity. I enjoy being part of projects that improve the lives of others, builds communities and contributes to the overall success of the organization.

Willing to relocate to: Nashville, TN - Washington, DC - Cincinnati, OH

Authorized to work in the US for any employer

Work Experience

Warehouse Associate

Grainger - Louisville, KY

November 2021 to January 2023

Safely completing inbound and/or outbound warehouse tasks with strong attention to detail. For example, unloading, sorting, labeling, replenishing, auditing, and packing products

Ensuring products are shipped correctly to exceed customers' expectations for quality and delivery speed

Meeting safety, quality, productivity, behavior, attendance, and overtime requirements as needed

Operating computerized scanning equipment while maintaining a clean, safe, and organized work environment in compliance with OSHA and Hazardous Material requirements

E-Commerce Associate/Deli Clerk

Kroger - Louisville, KY

December 2016 to February 2022

Facilitate customer service through pickup online orders and contributing at the deli counter by recommending foods, providing samples of meats and cheeses, cutting, weighing, packaging, and sales of meats and cheeses, and responding to customer inquiries and requests.

Supervisor

UPS - Louisville, KY

July 2018 to July 2020

Manage daily activities of package handlers and clerks to ensure that all assigned duties are accomplished safely and timely manner. Managing the logistics of international imported packages. Achieved results through by thorough planning, monitoring, and appraising job results; coaching, counseling, and disciplining employees; initiating, coordinating, and enforcing safety policies and operating systems.

UPS Package Handler

UPS - Louisville, KY

August 2013 to July 2018

Team cooperation and logistics in the for the UPS packaging system. Frequently lifted, slid, and lowered packages up to and over 100lbs.

Complete inbound and outbound warehouse tasks, like unloading, sorting, labeling, and packing. Ensured products are packed and shipped correctly to exceed customers' expectations for quality and delivery speed.

Operated computerized scanning equipment and maintained a clean, safe, and organized work environment in compliance with OSHA and Hazardous Material requirements.

Volunteer Employee Retention Co-Chair

UPS - Louisville, KY

May 2016 to May 2017

Coordinating new hire seminars, communicating with them effectively regarding debt solving benefits, directing them toward 401k plans, helping them merge into the UPS working environment.

Event Staff

CSC Louisville - Louisville, KY

May 2016 to May 2016

Handled the complexities of Crowd Management and Event Security

Promotions Chairman

19th Annual Cardinal Classic - Louisville, KY

March 2016 to May 2016

Managed Facebook, Twitter, Instagram, and Website accounts for golf scramble

Auctioned off items and took proceeds to local charity

Utilized my video communication knowledge by creating video interview and taking photos

Intern

LXC Sports and Social Club - Louisville, KY

June 2015 to August 2015

Promote events and assist in customer service.

Managed a variety of events such as basketball, baseball, flag football, and soccer.

Coordinated with and promoted sponsors such as BUD LIGHT.

National AAU Headquarters Volunteer

AAU - Louisville, KY

June 2015 to August 2015

Collaborated with team members as a brand ambassador for Gatorade.

Facilitate opening day setup for AAU basketball festivities.

Contribute to AAU Media day by taking event photos for social media sites.

Hospitality

PGA Championship Valhalla - Louisville, KY

June 2014 to August 2014

Managed corporate suites and flow of traffic for clients.

Facilitated customers to course whereabouts , ticket issues, and specific vendors.

Education

Bachelor of Science in Sports Administration

University of Louisville - Louisville, KY

Skills

- Promotions (1 year)
- Hospitality (1 year)
- Human Resources (Less than 1 year)
- Customer Service (6 years)
- Management (2 years)
- Applied Behavior Analysis
- Logistics (8 years)
- Employee evaluation (2 years)
- Supervising experience (2 years)
- Operating systems (7 years)
- Windows (4 years)
- Google Analytics
- Digital Marketing
- Search Engine Optimization (SEO)
- Media Planning
- Analysis skills
- Analytics
- Google AdWords
- Social Media Management
- WordPress
- E-Commerce (2 years)
- Documentation review
- Manufacturing (Less than 1 year)
- Database management (1 year)
- Microsoft Word (6 years)
- Microsoft Excel (6 years)

- Microsoft Office (6 years)
- Warehouse experience
- Shipping & receiving
- Materials handling
- Order picker
- Volunteer management (1 year)
- QuickBooks (1 year)
- SharePoint (1 year)
- microsoft teams (3 years)
- Administrative experience (5 years)
- Office management (2 years)

Languages

- English - Expert

Certifications and Licenses

Emeritus Institute of Management

May 2019 to May 2020

Digital Marketing: Customer Engagement, Social Media, Planning & Analytics

Additional Information

SKILLS

- Ability to effectively lead groups or teams to complete a project
- Ability to maintain composure and adapt tough situations
- Ability to communicate/network well with others
- Excellent verbal communication
- Thorough and pays attention to detail
- Coaching employees
- Enforcing systems and safety policies
- Organizational planning such as scheduling and making sure equipment is ready and available to team when needed