

Mirael Goss

Minneapolis, MN

Babyduck16@gmail.com - 612-3060785

To obtain a full time position that does not only supply stability and job security, I am also looking for a challenge I can meet every day and the opportunity of advancement if given.

Authorized to work in the US for any employer

WORK EXPERIENCE

Retail sales associate

Patricks Bakery And Cafe - Richfield, MN - January 2015 to Present

Responsibilities

My skills consisted of but was not limited to everyday cashiering and assisting customers with pastries and coffee . I cleaned tables and the lobby , the pastry case when I'm working in closing days . I make specialty coffees so I barista and fulfill other everyday duties but most importantly I give great customer service and I go that extra mile to achieve customer satisfaction .

Accomplishments

I picked up the pace so majority would get done in a day , I am very simple and I take the word team work to a whole other level because I literally do things that make the day easier in everyone. As long as I am taught how to do something I don't know how I can go a long way with that. Customers use to come in not expecting a huge smile and a caring person literally take the time to make sure they have everything they need. I have chosen how to learn how to do everything so that my Co workers can have a chance to do other things that need to get done in the day .

Skills Used

Excellent cashiering and customer service skills , stocking inventory and filling the front case and items such as drinks and pastries. Keeping tables clean and nd the floor free of food , making sure the water and coffee are filled certain things like honey and jams or toothpicks etc....

Call Center Rep.

DIRECTV (952) 914-5300 - Eden Prairie, MN - December 2014 to January 2015

*Job duties: I was call center representative; I was trained to answer billing and sales calls. I utilized MBeM and other computer systems to handle customers properly. Proper phone etiquette and building great rapport, choosing the best package suitable and assisting customers with any other issues as well.

Counter 2

Big Bowl Chinese Express - Edina, MN - August 2014 to September 2014

952-831-3601

*Job duties: For the time I was there my duties were to deliver prompt and excellent customer service the lettuce entertain you way. My daily duties were to prep food for the next day, closing down the counter and washing dishes, even prepping chicken for the next day.

Deli Stakeholder

Kowalski's Markets - Minneapolis, MN - October 2013 to July 2014

2440 Hennepin Ave S.

Minneapolis, MN 55405

*Job duties: I was a deli stakeholder and my job was to assist customers in the purchases of specialty meats and cheeses. From open to close, I prepped cold foods and took daily temps. I cleaned the food machines we used such as a fryer and Panini presses.

Assistant Cook

Marnita's Table Inc - Minneapolis, MN - February 2008 to November 2013

612-928-7744

*Job duties: I was an assistant cook for Marnita after three months of service, I prepped all the food items for the menus and events Marnita would have on a list. I supervised two to three people at a time; spring and fall we would take inventory and stock of everything.

Booth Worker

Hannasch Snow Cones - Saint Paul, MN - 2008 to 2010

612-385-2138

*Job duties: I was a booth worker for the Hannasch family at the State fair for three summers. I cashiered by hand, took inventory of everything such as napkins, cones, ice and syrups. I delivered great customer service I learned how to open and close the booth as well stock for the next day

Santa's Helper

Macy's Auditorium - Minneapolis, MN - 2007 to 2008

I took holiday family photos in the workshop. I cashiered and upsold picture packages and items, I was also a greeter I counted over 2,000 people every day and kept track of some sales in my picture room.

Booth Worker (Wench)

MN Renaissance Festival - Shakopee, MN - 2005 to 2007

1244 S. Canterbury Rd Ste. 306

Shakopee, MN 55397

*Job duties: I was a booth worker at the festival; I cashiered by hand and upsold my entire product. I delivered excellent service and also open and closed my booth, I worked in-between areas all over the grounds. I cooked pizzas from scratch and popovers, shucked corn and sold lots of turkey legs while I hocked my product and upsold other items for other booths.

Skills/Qualifications:

I am proficient in Microsoft word, office and excel. I can cashier by hand or with a register, I can prepare meals from scratch and write recipes I can also follow recipes and cook for at least 20,000 people I can bake from scratch and use proper measurements. I speak fluent English I read and write perfect English. I can take direction very well, I can type 80 words a minute and I have a very reassuring and calming tone over the phone. I show compassion and integrity with any job I am assigned or have had, my only goal is to find the right company I can grow within and spend more than a few years or months there. I have maintenance such as sweeping, mopping, cleaning public areas it's actually something I use to do with my father when he had his business and I can also fully operate a snow blower, powered floor cleaners. I can clean up to 20 or more rooms a day including changing bed linen and disposing of garbage. I have no phobias to blood or needles, I like talking to people, and I believe that no task is too little or too big to be accomplished. I am a very positive young woman with hopes of finally getting on the right path in life. It has been a rocky road but I keep on keeping on with a smile and a positive attitude as always.

I do appreciate your time and consideration for the position, I chose to apply because I felt I have what it takes to succeed and accomplish all tasks in the workplace.

Youth Intern

KFAI Radio - Minneapolis, MN - 2005 to 2005

612-341-3144

*Job duties: I was a youth intern at KFAI my assignment was to complete a story that I felt was important at the time, it was a story on stereotypes for young women of all ages and races. It aired shortly after summer.

SKILLS

Skills/Qualifications: I am proficient in Microsoft word, office and excel. I can cashier by hand or with a register, I can prepare meals from scratch and write recipes I can also follow recipes and cook for at least 20,000 people I can bake from scratch and use proper measurements. I speak fluent English I read and write perfect English. I can take direction very well, I can type 80 words a minute and I have a very reassuring and calming tone over the phone. I show compassion and integrity with any job I am assigned or have had, my only goal is to find the right company I can grow within and spend more than a few years or months there. I have maintenance such as sweeping, mopping, cleaning public areas it's actually something I use to do with my father when he had his business and I can also fully operate a snow blower, powered floor cleaners. I can clean up to 20 or more rooms a day including changing bed linen and disposing of garbage. I have no phobias to blood or needles, I like talking to people, and I believe that no task is too little or too big to be accomplished. I am a very positive young woman with hopes of finally getting on the right path in life. It has been a rocky road but I keep on keeping on with a smile and a positive attitude as always. I do appreciate your time and consideration for the position, I chose to apply because I felt I have what it takes to succeed and accomplish all tasks in the workplace.