

Matt Manigold

Boulder, CO

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303-449-2539

Authorized to work in the US for any employer

Work Experience

Corporate Investigator

DISH Network - Denver, CO

January 2015 to November 2015

Manages multiple types of investigations - including workplace violence, sexual misconduct, theft, and code of conduct, among other types.

Conducts thorough, professional and efficient interviews of those individuals accused of violations, witnesses, and reporting persons to obtain key facts for proper decision-making.

Assumes control of high stress, sensitive situations.

Reviews investigatory notes completed by others and assesses objectivity, fact-finding methods, level of preparation required for closure, and the presentation of findings.

Reviews overall screening and investigation practices, strategies, and associated costs while assessing overall program effectiveness and efficiency; responsible for providing coaching and feedback - as well as recommendations to modify current practices.

AVP-Fraud Investigator/Security Consultant

Capital One - New Orleans, LA

July 2010 to April 2012

Robbery Coordinator; April 2011-April 2012

Responsible for the execution of the Bank Robbery Response Program throughout all 1,015 branches across the company's footprint. Coordinate response actions with internal Alarm Monitoring Station and regional leaders. Continually review and update response procedures in accordance with industry best practices. Maintain robbery data and provide reporting to senior leadership as needed. Ensure consistency in all internal robbery communications. Represent the company at robbery-related functions.

Fraud Investigator/Security Consultant; July 2010-April 2012

Conduct internal investigations focusing on allegations of theft, self dealing, falsification of bank records, incentive manipulation, and other forms of associate fraud. Interview and interrogate bank associates as needed. Responsible for the implementation of Life Safety programs in Southern Louisiana. Perform physical security assessments of bank branches and operations facilities. Respond

to bank robberies for the purposes of assisting law enforcement and attending to the needs of branch associates. Consult with the retail banking line on matters including fraud detection, physical security, ethics, and workplace violence.

Senior Investigator

US Bank - Denver, CO

April 2008 to June 2010

Investigate alleged fraudulent activity (internal and external) including theft of cash, incentive manipulation, identity theft, check fraud, debit and credit card fraud, wire fraud, money laundering, 419 scams, and mortgage fraud. Conduct interviews of employees. Act as liaison to local, state, and federal law enforcement agencies and assist in investigations as needed. Prepare in-depth investigative reports. Evaluate bank branch locations and make recommendations on robbery deterrent measures, access ability, and guard service. Conduct risk assessments utilizing various data, including CAP Index scores and prior robbery history, to determine security needs. Create and implement training programs focusing on robbery prevention, robbery response procedures, and fraud detection.

Education

Bachelor's in Criminal Justice Administration

University of Phoenix - Henderson, NV

September 2006 to February 2012

Skills

- Crisis Intervention
- Surveillance
- Security
- Writing Skills
- Time Management
- Risk Management
- Risk Assessment
- Interviewing
- Culinary Experience
- Problem Resolution
- Conflict Management
- Case Management
- Supervising Experience
- Leadership

Certifications and Licenses

ServSafe Food Protection Manager

October 2019 to October 2024

Food Production/Baking Certificate

Present

Food Production/Baking Certificate acquired through Pueblo Community College